



Safeguarding Policy

Date agreed by Governors	September 2026
Signed on behalf of Governors	
Date for next review:	September 2027

THIS SAFEGUARDING POLICY COVERS THE FOLLOWING

AREAS: Safeguarding School Structure

1.0 Rationale & Aims

- 1.1 School Ethos and Practice
- 1.2 Teaching Approaches
- 1.3 Use of External Agencies and Speaker

2.0 Roles and Responsibilities

3.0 Child Protection Procedures and Guidelines

- 3.1 Recognising Abuse
- 3.2 Indicators of Abuse
- 3.3 Taking Action
- 3.4 If you suspect a child is at risk of harm
- 3.5 If a child discloses information to you
- 3.6 Notifying parents
- 3.7 Referral to Children's Social Care
- 3.8 Confidentiality and sharing information
- 3.9 Early Help and Family Thrive
- 3.10 Team Around the Family (TAF) Process
- 3.11 Team Around the School (TAS)
- 3.12 Lewisham Family First Contact Point Referral Process
- 3.13 Female Genital Mutilation (FGM)
- 3.14 Forced Marriage and Honour Based Abuse
- 3.15 Domestic Violence
 - 3.15.1 Children and young people witnessing domestic abuse
 - 3.15.2 Child-to-parent abuse
 - 3.15.3 Operation Encompass
- 3.16 Child Sexual Exploitation (CSE)
- 3.17 Child Criminal Exploitation (CCE)
- 3.18 County Lines
- 3.19 Organised exploitation and trafficking
- 3.20 Child on Child abuse including:
Making or sharing of nude or semi-nudes
Child to Parent or Caregiver Abuse
- 3.21 Preventing Radicalisation
- 3.22 Contextual Safeguarding

4.0 Safer Working Practices

- 4.1 Safer Recruitment
- 4.2 Employees: Advertising/Shortlisting/interviews
- 4.3 Offer of Appointment
- 4.4 Additional checks on individuals who have lived or worked outside of the UK
- 4.5 Additional online checks for shortlisted candidates

- 4.6 Single Central Record
- 4.7 Visiting professionals/Agency Workers/Third Party Staff
- 4.8 Trainee/Student Teachers
- 4.9 Regulated Activity
- 4.10 Volunteers e.g. parents/carers
- 4.11 School Governors
- 4.12 Contractors
- 4.13 General Visitors

5.0 **Staff Conduct**

- 5.1 Safeguarding Training and Awareness
- 5.2 Safer Working Practice
- 5.3 Managing Allegations against staff
- 5.4 Organisations or Individuals using school premises.
- 5.5 Whistleblowing

6.0 **General Safeguarding**

- 6.1 Health and Safety
- 6.2 Attendance
- 6.3 Information Sharing and Managing Child Protection Files
- 6.4 Online Safety, Digital Safeguarding and Mobile technology
- 6.5 Filtering and Monitoring Systems
- 6.6 Anti-bullying Policy
- 6.7 Supporting Children Who Are Questioning Their Gender
- 6.8 Physical Intervention Policy
- 6.9 School Visits
- 6.10 Looked After Children
- 6.11 Children Missing From Education
- 6.12 Children with Special Educational Needs and Disabilities
- 6.13 Young Carers
- 6.14 Children with Medical Conditions
- 6.15 Fabricated Induced Illness
- 6.16 Private Fostering
- 6.17 Separated Parents. Parental Responsibility and Separation (in line with Separated Parents Policy)
- 6.18 Photography and Images
- 6.19 Commissioned Extended School Provision and Lettings
- 6.20 Drop Off and Collection Procedures
- 6.21 Mental Health/Self-Harm
- 6.22 Faith Based Abuse
- 6.23 Exclusions
- 6.24 Searching, Screening and Confiscation
- 6.25 Serious Youth and Knife Crime
- 6.26 Alternative provision
- 6.27 Children and the court system

Appendix 1: CPOMS-logging/reporting a concern to the DSL team
 Appendix 2: Flow chart outlining process for file transfers to other schools
 Appendix 3: Safeguarding Overview Sheet
 Appendix 4: Letter of confirmation to confirm safe receipt of files
 Appendix 5: What to do if you are worried about a child – flow chart
 Appendix 6: Operational MET referral form
 Appendix 7: Single Central Record Checklist
 Appendix 8: Flowchart for process for escalation / professional disagreements
 Appendix 9: Information sharing (safeguarding adults)
 Appendix 10: Safeguarding details for visitors
 Appendix 11: Safer recruitment Checklist

This policy should be read alongside the following policies:

- Anti-bullying policy
 - Attendance and Punctuality Policy
 - Security (including Missing Child)
 - Behaviour for Learning Policy
 - Data Protection Policy
 - Grievance and Disciplinary Policy
 - Complaints Policy
 - Health and Safety Policy (Educational Visits)
 - Lettings policy
 - Lockdown Policy
 - Positive Handling
 - School Confidentiality Policy
 - Lockdown Policy
 - Online Policy
 - Mobile Phone Policy
 - SEND Policy
 - Staff Code of Conduct
 - Acceptable Use Policy
 - Domestic violence policy (for staff)
 - Separated parent's policy
 - Equality policy
 - Intimate Care Policy
 - Supporting Children with Medical Conditions
 - Relationships, Sex and Health Education Policy
 - Lewisham's Early Help Strategy
- <https://lewisham.gov.uk/myservices/children-and-young-people-service/earlyhelp/information-for-professionals>

Safeguarding and Child Protection Structure at John Ball Primary School

Headteacher	Jacqui Noakes
Designated Safeguarding Lead	Cassey Kiely
Deputy Safeguarding Lead(s)	Jacqui Noakes, Amy Etuk-Smith
Designated Governor for Child Protection	Aoine Wilson (until October 2026) Carrie Radford (October 2026 onwards)
Governor responsible for Children who are Looked After	Aoine Wilson (until October 2026) Carrie Radford (October 2026 onwards)
Governors responsible for monitoring and filtering	Aoine Wilson (until October 2026) Carrie Radford (October 2026 onwards)
Governor responsible for children with Special Educational Needs & Disabilities	Sarah Dunn
LADO (Local Authority Designated Officer)	Caroline Aitken
Review Cycle	Annually, or sooner where required following changes to legislation, statutory guidance, local safeguarding arrangements, or school procedures.
Governing Body Ratification	September 2026
Date shared with staff	02/09/2026
Review Date	End of September 2026

Legal Framework	Children Act 1989 (as amended 2004 Section 52) Children Act 2004 Children Schools and Families Act 2010 Education Act 2002 s175/s157 The Teachers Standards' (updated 2013) The Counter Terrorism and Security Act 2015 (section 26 The Prevent Duty) Crime and Policing Act 2026 (regulated activity/DBS provisions) Data (Use and Access) Act 2025 Equality Act 2010 Domestic Abuse Act 2021
Statutory Guidance	Keeping Children Safe in Education (September 2026) Working Together to Safeguard Children (December 2026)

	Children who run away or go missing from home/care (Jan 2014) Prevent Duty Guidance: England and Wales (2023) SEND Code of Practice: 0-25 years (2015) Domestic Abuse (2022)
Non-Statutory Guidance	Keeping children safe during community activities, after-school clubs and tuition

Department of Education and Local Advice and Guidance	Information Sharing: Advice for Practitioners Providing Safeguarding Services to Children, Young People, Parents and Carers (May 2024) Meeting digital and technology standards in schools and colleges What to do if you're worried a child is being abused (March 2015) Information Sharing – Advice for practitioners Providing safeguarding services to children, young people, parents and carers (July 2018) Child sexual exploitation-NHS. Available on Lewisham Safeguarding Children Partnership website Child Sexual Exploitation – Child Sexual Exploitation Risk Assessment Toolkit CSE Awareness Parent Leaflet Prevent –Prevent Risk Assessment Template Second Wave Shadow Games Project E-safety – E-Safety Awareness Information for Parents/Carers Schools mental health toolkit via Transformation Partners in Health and Care
Related Policies	Staff Code of Conduct Behavior for Learning Policy Online Safety Policy Intimate Care Policy

At John Ball School we have a primary responsibility for the care, welfare and safety of all pupils in our care. We are committed to providing help and support to meet the needs of children as soon as problems emerge, protecting children from maltreatment,

whether that is within or outside the home, including online, preventing impairment of children's mental and physical health or development and ensuring that children grow up in circumstances consistent with the provision of safe and effective care (Working Together to Safeguard Children (2026)).

John Ball School staff are advised to maintain an attitude of 'it could happen here' as far as safeguarding is concerned. When concerned about the welfare of a child, staff members should always act in the interest of the child.

The Governing body takes seriously its responsibility under section 1751 of the Education Act 2002 to safeguard and promote the welfare of children; and to work together with other agencies to ensure adequate arrangements within our school to identify, assess, and support those children who are suffering harm.

We recognise that all adults, including temporary staff, volunteers and governors, have a full and active part to play in protecting our pupils from harm, and that the child's welfare is our paramount concern.

We encourage a culture in which all staff believe safeguarding to be of the highest importance and understand that their vigilance is critical. We want all staff to feel confident to discuss their concerns with designated staff/Governors and have clear lines of protocol in place for how to do this.

At John Ball School we explicitly teach pupils about safeguarding themselves in and outside of school, including online, through various teaching and learning opportunities, as part of a broad and balanced curriculum. We establish and maintain a culture in which children feel secure, are encouraged to talk to us about anything that is worrying them and are listened to.

We also recognise that 'Adultification bias' is a form of racial prejudice where children of minority groups, typically Black children, are treated by adults as being more mature than they actually are. Actions committed by these children that would be deemed normal for child development are more likely to be treated as opportunities for discipline and children are more likely to be seen as having malicious intentions. A clear example of this bias in action is when a Black child is assumed to be older than their actual age. These perceptions could in turn perpetuate the maturity of Black children and the assumptions of adults can lead to these students experiencing harm and can lead to Black children not receiving the safeguarding responses they need. This can inadvertently send a clear message in terms of worth and value to children as to who is and is not perceived as worthy of support. This can then impact on how Black children view themselves and what they then identify and understand to be harmful. Ultimately, this type of behaviour normalises harm and feeds into the narrative that Black people can withstand any form of abuse.'

John Ball School has signed Lewisham's pledge to tackle race inequalities in school. We pledge to take actions that will address access and opportunity for all pupils, by highlighting inequalities and increasing awareness.

We commit to:

- Targeting ambitious outcomes for Black Caribbean heritage and Black and Minority Ethnic pupils
- Reducing exclusions of Black Caribbean heritage pupils of all ages
- Leaders and governors taking a whole school approach to tackling race inequality
- Transparent reporting and sharing of borough-wide data trends
- Working together in new ways and sharing good practice to tackle race inequality in our school cultures and curriculum
- Actively developing high quality relationships with Black Caribbean heritage and Black and Minority Ethnic pupils and their parents
- Improving Black representation in school leadership and governing bodies.

This Safeguarding Policy applies to **all** staff, governors and volunteers working in school.

1.0 Rationale:

This policy has been developed in accordance with the principles established by the Children Act, 1989, the Education Act, 2002 and the statutory guidance: Keeping Children Safe in Education, 2022.

At John Ball School we believe that the needs of the child are paramount. All children deserve the opportunity to achieve their full potential; they have the right to be protected from harm and exploitation whatever their race, religion, first language or ethnicity, gender or sexuality, age, health or disability, political or immigration status.

All staff accept their fundamental responsibility to keep pupils safe, promoting children's social, physical, emotional and moral development. All staff are trained to identify signs of abuse, and work to identify, assess, and support those children who are suffering harm. Staff will help to equip children with the skills needed to keep them safe.

There are three main elements to the child protection and safeguarding policy:

PREVENTION through the teaching and pastoral support offered to pupils and the creation and maintenance of a whole school protective ethos.

PROTECTION by following agreed procedures for identifying, monitoring and reporting cases, or suspected cases, of abuse; protecting children from unsuitable people.

SUPPORT to victims and culprit of abuse and to staff in identifying signs and symptoms of abuse.

Aims:

- To provide a caring environment in which children and young people feel safe, secure, valued, respected and confident.
- To instil confidence so that pupils can trust adults and know how to approach staff if they are in difficulty, believing they will be effectively listened to.
- To raise awareness among all staff, both teaching and non-teaching, of the need to safeguard children and of their responsibilities in identifying and prompt reporting of all possible cases of abuse and where children are not being kept safe.
- To ensure that rigorous systems of identification, reporting and monitoring are in place and followed by all members of the school community in cases of suspected abuse and to protect all children from harm.
- To establish clear and effective channels of communication between staff, and to develop effective working relationships with all other agencies involved in safeguarding children including Children Social Care services, the police and health services.
- To ensure that all adults have appropriate checks and relevant safeguarding training completed before working with children.
- To ensure that all staff working within our school have been checked as to their suitability, including verification of their identity, qualifications, and a satisfactory DBS check and reference against the Barred list. A single central record is kept for audit and managed by the School Business Team.
- To ensure that the school adheres to the high standards set by the London Safeguarding Children Board and use best practice set out by Lewisham Safeguarding Children Partnership.

1.1 School Ethos and Practice

When operating this policy, we use the following accepted Governmental definition of extremism which is: 'Vocal or active opposition to fundamental British values, including democracy, the rule of law, individual liberty and mutual respect and tolerance of different faiths and beliefs; and/or calls for the death of members of our armed forces, whether in this country or overseas.'

There is no place for extremist views of any kind in our school, whether from internal sources – pupils, staff or governors, or external sources – school community, external agencies or individuals. Our pupils see our school as a safe place where they can explore controversial issues safely and where our teachers encourage and facilitate this – we have a duty to ensure this happens. As a school we recognise that extremism

and exposure to extremist materials and influences can lead to poor outcomes for children and so should be addressed as a safeguarding concern as set out in this policy.

We also recognise that if we fail to challenge extremist views we are failing to protect our pupils. Extremists of all persuasions aim to develop destructive relationships between different communities by promoting division, fear and mistrust of others based on ignorance or prejudice and thereby limiting the life chances of young people. Education is a powerful weapon against this; equipping young people with the knowledge, skills and critical thinking, to challenge and debate in an informed way.

Therefore, at John Ball Primary School we provide a broad and balanced curriculum, delivered by skilled professionals, so that our pupils are enriched, understand and become tolerant of difference and diversity and also to ensure that they thrive, feel valued and not marginalised. Furthermore, we are aware that young people can be exposed to extremist influences or prejudiced views from an early age which emanate from a variety of sources and media, including via the internet and, at times, pupils may themselves reflect or display views that may be discriminatory, prejudiced or extremist, including using derogatory language. Any prejudice, discrimination or extremist views, including derogatory language, displayed by pupils or staff is always challenged and where appropriate dealt with in line with our Behaviour for Learning Policy for pupils and the Code of Conduct for staff.

Where misconduct by a teacher is proven the matter will be referred to the National College for Teaching and Leadership for their consideration as to whether a Prohibition Order is warranted.

As part of wider safeguarding responsibilities school staff are alert to:

- disclosures by pupils of their exposure to the extremist actions, views or materials of others outside of school, such as in their homes or community groups, especially where pupils have not actively sought these out
- graffiti symbols, writing or art work promoting extremist messages or images
- pupils accessing extremist material online, including through social networking sites
- parental reports of changes in behaviour, friendship or actions and requests for assistance
- partner schools, local authority services, and police reports of issues affecting pupils in other schools or settings
- pupils voicing opinions drawn from extremist ideologies and narratives
- use of extremist or 'hate' terms to exclude others or incite violence
- intolerance of difference, whether secular or religious or, in line with our equalities policy, views based on, but not exclusive to, gender, disability, homophobia, race, colour or culture
- attempts to impose extremist views or practices on others

- Anti-Western or Anti-British views
- Our school closely follows any locally agreed procedure as set out by the Local Authority and Lewisham's Safeguarding Children Partnership's agreed processes and criteria for safeguarding individuals vulnerable to extremism and radicalisation.

1.2 Teaching Approaches

All members of staff strive to eradicate the myths and assumptions that can lead to some young people becoming alienated and disempowered, especially where the narrow approaches children may experience elsewhere may make it harder for them to challenge or question these radical influences. In our school this is achieved by good teaching, primarily via PSHE; but also, by adopting the methods outlined in the Government's guidance 'Teaching approaches that help build resilience to extremism among young people' DfE 2011. We ensure that all of our teaching approaches help our pupils build resilience to extremism and give pupils a positive sense of identity through the development of critical thinking skills. We ensure that all of our staff are equipped to recognise extremism and are skilled and confident enough to challenge it.

We are flexible enough to adapt our teaching approaches, as appropriate, to address specific issues that become even more relevant to the current issues of extremism and radicalisation. In doing so we apply the 'key ingredients' for success as set out in the table on page 15 of the above document and we apply the methodologies set out in that document following the three broad categories of:

1. making a connection with young people through good [teaching] design and a pupil centered approach
2. facilitating a 'safe space' for dialogue
3. equipping our pupils with the appropriate skills, knowledge, understanding and awareness for resilience.

Therefore, this approach is embedded within the ethos of our school so that pupils know and understand what safe and acceptable behaviour is in the context of extremism and radicalisation. This works in conjunction with our school's approach to the spiritual, moral, social and cultural development of pupils and includes the sound use of assemblies to help further promote this rounded development of our pupils. Our goal is to build mutual respect and understanding and to promote the use of dialogue not violence as a form of conflict resolution.

We achieve this by using a curriculum that includes:

- discussions and lessons on how to be a good citizen
- PSHE programmes
- open discussion and debate
- work on respecting others and a restorative approach addressed throughout

- curriculum, especially in religious Education, PSHE and assemblies
- work with local partners, families and communities in our efforts to ensure that we understand and embrace our local context and values in challenging extremist views and assist in the broadening of our pupil's experiences and horizons.

We help support pupils who may be vulnerable to such influences as part of our wider safeguarding responsibilities and where we believe a pupil is being directly affected by extremist materials or influences we ensure that that pupil is offered mentoring. Additionally, in such instances our school can seek external support from the Local Authority and/or local partnership structures working to prevent extremism.

At John Ball Primary School, we promote the values of democracy, the rule of law, individual liberty, mutual respect and tolerance for those with different faiths and beliefs. We teach and encourage pupils to respect one another and to respect and tolerate differences, especially those of a different faith or no faith. It is indeed our most fundamental responsibility to keep our children safe and prepare them for life in modern multicultural Britain globally.

As a school we also have an additional Prevent risk assessment in place.

1.3 Use of External Agencies and Speakers

Although it has always been helpful for a school to have clear guidance on the management of visiting speakers, the Prevent Duty set out that this is now an expectation.

"Specified authorities will need to...[have] robust safeguarding policies in place to identify children at risk...These policies should set out clear protocols for ensuring that any visiting speakers – whether invited by staff or by children themselves – are suitable and appropriately supervised". (Prevent Duty Guidance in England and Wales HM Government, July 2015)

Key aspects of the visiting speakers' policy will include:

- A formal procedure for inviting speakers, which involves approval by the Headteacher and a clear understanding of why the speaker has been chosen.
- A list of appropriate checks on the suitability of the person, which may include internet searches and/or contacting other schools where the person has spoken previously.
- Although not always possible, it is useful to invite speakers from an established company, charity or other group whose aims are well-documented.
- A document for the speaker to read and sign, to ensure that they understand they must abide by the school's equality commitments; that there must be no statements which might cause offense to others, or otherwise undermine tolerance of other faiths or beliefs; and there must be no extremist material.

- An understanding that the speaker will be expected to talk with staff about the content of the presentation before the event; speakers and staff must allow time for this discussion, whether it is on the day or beforehand.
- An understanding that such talks and presentations will not be used to raise funds, without the prior written permission of the Head teacher.
- Visiting speakers must arrive at reception in good time to book in, and must bring suitable identification. Although viewing DBS certificates may be appropriate, most visiting speakers will not be in 'regulated activity' and so will not necessarily have a DBS certificate to present.
- Visitors must be supervised at all times and not left alone with pupils, unless they have confirmed DBS checks.
- Visiting speakers should understand that their presentation will be brought to an early end, if the content proves unsuitable.
- All information about the visiting speaker and the booking process should be recorded on a suitable proforma.

After the presentation, an evaluation form should be completed which will include feedback from staff, note any contentious subject areas or comments, and state whether the speaker could be booked again in the future. Once a person has visited a school, future checks should be proportionate.

Where there are concerns of extremism or radicalisation Pupils and Staff are encouraged to make use of our internal systems to Whistle Blow or raise any issue in confidence. Please see the 5.4 Whistle blowing section for further information.

2.0 Roles and Responsibilities:

All adults working with children have a responsibility to protect children. At John Ball School, there are, however, key people within school who have specific responsibilities.

Designated Safeguarding Leads	Deputy Designated Safeguarding Leads	Designated Governor for Safeguarding
Lead responsibility for safeguarding and online safety which includes overseeing and acting on: • Filtering and monitoring reporting/checks to filtering and monitoring systems • Safeguarding concerns logged	To attend safeguarding Level 3 refresher training every two years. To access refresher Child Protection training every two	Ensure all members of the governing body have attended Safeguarding and Child protection (including online safety) training as

on CPOMS To attend Level 3 Designated Safeguarding training every two years (Minimum requirement). To access refresher Child Protection training every year. Deliver annual staff safeguarding training according to the needs of the team and/or in response to current practices. Ensure all staff have read and understood part 1 of KCSIE. Organise or deliver child protection induction, and annual training for all school staff and update training according to the needs of the team and/or in response to current practices. Ensure the child protection policy is reviewed, updated and enforced every year. Receive current information for children known to Children's Social care daily from the attendance and administrator officer. Liaise with class teachers, learning mentors and other relevant staff to provide support for the child in school. Liaise with agencies that support the child such as social care, Child and Adolescent Mental Health Services (CAMHS), Education Welfare Service and Educational Psychology service. Support or lead 'team around the	years. During initial meeting with new pupils – make parents aware of safeguarding policy. Monitor children on CP register and all 'live' concerns via CPOMS. Receive current information for children known to Children's Social care daily. Liaise with agencies that support the child such as social care, Child and Adolescent Mental Health Services (CAMHS), Education Welfare Service and Educational Psychology service. Lead/ attend TAF meetings and core groups/conference if DSL is unable to, as necessary. To maintain good relations with the school community to ensure effective support and access to support.	part of their induction. Ensure all staff attend yearly safeguarding training and have read all of part 1 of KCSIE. Report to the governing body the number of cases (without names or details) of child protection issues in the school. Ensure safeguarding policy is reviewed annually. To oversee procedures relating to allegations made against the Head Teacher. To meet half-termly with the DSL to discuss safeguarding. During these visits checking the SCR with the DSL and member of the admin team responsible for it, auditing CP files with the DSL and discussing safeguarding.
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family' (TAF) meetings and attend case conference reviews/ core group meetings. Ensuring that either they, a Deputy Safeguarding Lead or the class teacher attends case conferences, core groups, or other multi-agency planning meetings, contributes to assessments, and provides a report. To meet weekly with the DSL team to discuss ongoing safeguarding/CP concerns and behaviour concerns. Ensure the child protection policy is reviewed, updated and enforced every year. Referring a child if there are concerns about possible abuse, to Children's Social Care. Referrals should be made in writing following a telephone call. To meet half-termly with the designated governor to discuss safeguarding. Ensure that relevant paperwork is copied and filed before being transferred to a pupil's new school within 5 days. When a child on the Child Protection Register moves school, the DSL will make direct contact with the DSL of the new school to inform them of this and pass on all relevant information. The DSL will be responsible when a school places a pupil with an alternative provision provider. They	Acting as a focal point for staff to discuss concerns. Lead on the Responsibilities of the DSL if they are not in the school building/absent from work	Ensure an annual review of monitoring and filtering takes place.
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will remain accountable for the safeguarding of that pupil and must ensure that the provider meets the pupil's needs. As the school retains accountability for the pupil's safeguarding, the DSL will meet with the alternative provision provider at least half-termly to ensure that the provider is meeting the pupil's needs. A review of filtering and monitoring effectiveness must be carried out at least annually by the SLT lead responsible for filtering and monitoring, supported by the DSL and IT team. The review should confirm that filtering is working effectively across all internet-connected devices and relevant locations, with records of checks maintained.		
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The Head Teacher will:

- Ensure that all policies and procedures adopted by the Governing Body are fully implemented, and followed by the staff.
- Work towards establishing and maintaining a culture in school where all staff and volunteers feel able to raise concerns about poor or unsafe practice in regard to children. These concerns will be treated sensitively and proactively in line with the school's whistle-blowing policy.
- Ensure that all relevant training for all staff is up-to-date and reviewed annually.
- All members of the senior leadership team will attend annual safeguarding training.
- Ensure that all staff have received 'Section 1' and 'Annexe A' of 'Keeping Children Safe in Education' and have signed to acknowledge they have read and understood its contents.
- Heads will take on the following responsibilities. A designated Governor (Chair of Governors) is also identified
- Ensure robust cover arrangements are in place for when the DSL (or a deputy) is not available, for example during term time absence, so that staff and Children's Social Care always know who to contact, including via a confidential shared

mailbox.

The Designated Safeguarding Lead (DSL) will:

- Have received the appropriate official training, which will be undertaken every two years, and obtain access to resources and attend any relevant or refresher training courses, including PREVENT.
- Ensure each member of staff has access to and understands the school's Safeguarding Policy and procedures, including new and part time staff. The DSL should ensure the school's policies are known and used appropriately.
- Ensure the safeguarding policy is available publicly and parents are aware of the fact that referrals about suspected abuse or neglect may be made and the role and responsibility the school has in this.
- Understand the assessment process for providing early help and intervention, for example through locally agreed common and shared assessment processes such as Early Help Assessments.
- Be able to keep detailed, accurate and secure written records of all concerns and referrals. The school currently uses CPOMS as their safeguarding reporting system.
- Have a working knowledge of how local authorities conduct a Child Protection Case Conference and a Child Protection Review Conference and be able to attend and contribute to these effectively when required to do so.
- Be alert to the specific needs of children in need, those with special educational needs/disability and young carers.
- Encourage a culture of listening to children among all staff.
- Act as a source of support, advice and expertise to staff on matters of safety and safeguarding and, when deciding whether to make a referral, liaise with the appropriate agencies.
- Refer all cases of suspected or alleged abuse or harm by a member of the school staff, colleague or volunteer known to work with children to the local authority children's social care and the LA Designated Officer (LADO).
- Ensure the school's safeguarding policy is reviewed annually, and the procedures and implementation are updated and reviewed regularly, working with the governing body regarding this.
- Where children leave the school or college (including in year transfers) the designated safeguarding lead should ensure their child protection file is transferred to the new school or college as soon as possible, and within 5 days for an in-year transfer or within the first 5 days of the start of a new term. This should be transferred separately from the main pupil file, ensuring secure transit, and confirmation of receipt should be obtained.
- Ensure that safeguarding issues are regularly discussed at Governors, SLT and staff meetings.
- Promote educational outcomes by sharing the information about the welfare, safeguarding and child protection issues that children, including children with a social worker, are experiencing, or have experienced, with teachers and school and college leadership staff.
- Ensure all members of the governing body have attended Safeguarding and

Child protection (including online safety) training as part of their induction.

- Ensure all staff members receive online safety training annually.
- Attend the DSL Local Authority network meeting termly and feedback to SLT and/or staff where relevant.
- Attend termly SCR checks alongside designated safeguarding governors.
- DSL to work alongside designated governor, SLT, Computing Lead and IT provider to review filtering and monitoring provision at least annually.

The Governing Body at John Ball School will ensure that:

- The school has a safeguarding policy in place and that procedures are in accordance with statutory and Local Authority (LA) guidance.
- The safeguarding policy is made available to parents.
- Safer recruitment procedures are used at all times, and all appropriate checks are carried out on staff and volunteers who work with children.
- The Designated Safeguarding Lead (DSL) with responsibility for safeguarding is a member of the senior leadership team.
- All staff and governors have undertaken the appropriate safeguarding training.
- A nominated governor will have responsibility for liaising with the DSL, the LA and partner agencies.
- Oversee procedures for dealing with allegations of abuse against staff and volunteers that comply with guidance from the LA and locally agreed inter-agency procedures.
- All members of the GB will have an Enhanced DBS check and a risk assessment to determine if a barred list check is required. **NB: It is illegal to conduct a barred list check for any person not in regulated activity.**
- Policies and procedures are reviewed annually, providing information to the LA about them and about how the above duties have been discharged.
- All members of the governing body will have a current DBS check and a s128 check as per DfE guidance.
- The Chair of Governors oversees appropriately anonymised LADO referral information as well as managing investigations into allegations made against the Headteacher.
- Ensure the DSL, Computing Lead, SLT, IT Provider and all staff in the school are adhering to their roles of filtering and monitoring IT usage in schools.

3.0 Child Protection

At John Ball School, we fully recognise our responsibilities for child protection and strive to achieve an environment where children feel secure, supported and valued within and beyond the school gate.

We recognise that some children are the victims of neglect and/or physical, sexual

or emotional abuse. Such harm can occur within the home, outside the home, or online. Staff at school, by virtue of their day-to-day contact with and knowledge of the children in their care, are well placed to identify such abuse or exploitation, provide support, and take appropriate action to safeguard children in need.

All child protection concerns and referrals will be handled sensitively, professionally, and with appropriate confidentiality, ensuring information is shared only with those who need it to safeguard the child. Confidentiality will never be a barrier to reporting or referring concerns, as safeguarding responsibilities take precedence over data protection requirements, including GDPR. All actions will prioritise the safety and wellbeing of the child.

What is Child Protection?

Child Protection is one very important aspect of safeguarding. It refers to the activity which is undertaken to protect specific children who are suffering, or at risk of suffering, significant harm. Safeguarding, in addition to child protection, encompasses issues such as pupil health and safety, bullying/cyber-bullying, appropriate medical provision. These areas have specific policies and guidance which should be read in conjunction with this document.

What is significant harm?

The Children's Act 1989 introduced the concept of significant harm as the threshold that justifies compulsory intervention by statutory agencies in family life in the best interests of children. There are no absolute criteria on which to rely when judging what constitutes significant harm. Sometimes it might be a single traumatic event but more often it is a compilation of significant events which damage the child's physical and psychological development. Decisions about significant harm are complex and require discussion with the statutory agencies.

Responsibilities

The responsibility for child safeguarding falls on everybody who is employed at John Ball School. All adults who work at John Ball School are expected to support the Child Protection and Safeguarding Policy, with overall responsibility falling on the Headteacher. All staff, including volunteers have a statutory obligation to report to the DSL if there is suspicion of abuse/neglect of a child or if a child discloses abuse or allegations of abuse.

3.1 Recognising abuse

To ensure that our children are protected from harm, we need to understand what types of behaviour constitute abuse and neglect.

Abuse and neglect and exploitation are all forms of maltreatment that can severely impact a child's well-being. Abuse involves actively causing harm, such as hitting a child, while neglect refers to failing to protect a child from harm, such as leaving a small child home alone or placing dangerous objects like knives or matches within reach of an unattended toddler. Exploitation, another serious form of maltreatment, involves taking advantage of a child for personal gain, which can include forcing them into labour, engaging them in illegal activities, or subjecting them to sexual abuse. Each of these forms of maltreatment can have devastating effects on a child's physical, emotional, and psychological health.

There are four categories of abuse: physical abuse, emotional abuse, sexual abuse and neglect. Definitions are taken from Working Together to Safeguard Children.

Physical abuse

Physical abuse may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces illness in a child (this used to be called Munchausen's Syndrome by Proxy, but is now more usually referred to as fabricated or induced illness).

Emotional abuse

Emotional abuse is the persistent emotional maltreatment of a child, such as to cause severe and persistent adverse effects on the child's emotional development. It may involve conveying to children that they are worthless or unloved, inadequate or valued only for meeting the needs of another person.

Emotional abuse may include **verbal abuse**, such as persistent criticism, belittling, humiliation, rejection, intimidation or name-calling. It may also involve age- or developmentally inappropriate expectations being imposed on children, including interactions that are beyond a child's developmental capability, overprotection, limiting opportunities to explore and learn, or preventing participation in normal social interaction.

It may involve seeing or hearing the ill treatment of another, including domestic abuse. It may also involve serious bullying (including cyberbullying), causing children to frequently feel frightened or in danger, or the exploitation or corruption of a child.

Some level of emotional abuse is involved in all types of maltreatment of a child, although it may occur in isolation.

Sexual abuse

Sexual abuse involves forcing or enticing a child or young person to take part in sexual activities, including prostitution, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve physical contact, including assault by penetrative (for example rape or oral sex) and non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing. They may include non-contact activities, such as involving children in looking at, or in the production of sexual images or pornographic material or watching sexual activities, or encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse (including via the internet). Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.

Neglect

Neglect is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's mental and/or physical health or development. Neglect may occur during pregnancy as a result of maternal substance misuse. Once a child is born, neglect may involve a parent or carer failing to provide adequate food and clothing or shelter, including exclusion from home or abandonment; failing to protect a child from physical and emotional harm or danger; failure to ensure adequate supervision, including the use of inadequate care-givers; or the failure to ensure access to appropriate medical care or treatment. It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

(Definitions taken from Working Together to Safeguard Children)

Exploitation

Child exploitation encompasses various forms of abuse and maltreatment, including sexual exploitation, forced labour, trafficking, and the use of children in illicit activities such as drug trafficking (County Lines). It also involves the manipulation or coercion of children into performing activities that are harmful to their physical, mental or emotional wellbeing.

Bullying

While bullying between children is not a separate category of abuse and neglect, it is a very serious issue that can cause considerable anxiety and distress. At its most serious level, bullying is thought to result in up to 12 child suicides each year. Bullying can have a significant and lasting impact on a child's emotional wellbeing and mental health. While suicide is rarely caused by a single factor, evidence shows that bullying, including online bullying, can be a contributing factor in some child deaths by suicide. Staff should remain alert to signs of bullying, distress, self-harm, or suicidal thoughts and respond promptly in line with safeguarding procedures.

All incidences of bullying should be reported and will be managed through our anti bullying procedures. All pupils and parents receive a copy of the anti-bullying procedures on joining the school and the subject of bullying is addressed at regular intervals in the personal, social and health education (PSHE) curriculum. If the bullying is particularly serious, or the anti-bullying procedures are deemed to be ineffective, the head teacher and the DSL will consider implementing child protection procedures.

3.2 Indicators of abuse and what you might see

Physical signs define some types of abuse, for example, bruising, bleeding or broken bones resulting from physical or sexual abuse, or injuries sustained while a child has been inadequately supervised. The identification of physical signs is complicated, as children may go to great lengths to hide injuries, often because they are ashamed or embarrassed, or their abuser has threatened further violence or trauma if they 'tell'. It is also quite difficult for anyone without medical training to categorise injuries into accidental or deliberate with any degree of certainty. For these reasons it is vital that staff are also aware of the range of behavioural indicators of abuse and report any concerns to the designated person.

Remember, it is your responsibility to *report* your concerns. It is *not your responsibility to investigate* or decide whether a child has been harmed or abused.

A child who is being harmed, abused, neglected and exploited may:

- have bruises, bleeding, burns, fractures or other injuries
- show signs of pain or discomfort
- keep arms and legs covered, even in warm weather
- be concerned about changing for PE or swimming
- look unkempt and uncared for
- change their eating habits
- have difficulty in making or sustaining friendships
- appear fearful
- be reckless with regard to their own or other's safety
- low self-esteem or self-worth

- self-harm or suicidal tendencies
- Regularly missing school or unexplained changes in school performance
- show signs of not wanting to go home
- display a change in behaviour – from quiet to aggressive, or happy-go-lucky to withdrawn
- challenge authority
- become disinterested in their school work
- be constantly tired or preoccupied
- be wary of physical contact
- be involved in, or particularly knowledgeable about drugs or alcohol
 - display sexual knowledge or behaviour beyond that normally expected for their age.
- Unexplained fear, anxiety, depression or aggression
- Unexplained increase in social media activity, especially at odd hours
- Presence of an older boyfriend/girlfriend or adult friend
- Evidence of expensive gifts, money or possessions without clear explanation
- Extreme secrecy or privacy, especially regarding online activities

Individual indicators will rarely, in isolation, provide conclusive evidence of abuse. They should be viewed as part of a jigsaw, and each small piece of information will help the DSL to decide how to proceed. It is very important that you report your concerns – you do not need 'absolute proof' that the child is at risk. John Ball School use the Child Protection Online Management System referred to as CPOMS as their online recording system when logging concerns.

The impact of abuse

The impact of child abuse should not be underestimated. Many children do recover well and go on to lead healthy, happy and productive lives, although most adult survivors agree that the emotional scars remain, however well buried. For some children, full recovery is beyond their reach, and the rest of their childhood and their adulthood may be characterised by anxiety or depression, self-harm, eating disorders, alcohol and substance misuse, unequal and destructive relationships and long-term medical or psychiatric difficulties.

3.3 Taking action

There are four key steps to follow to help staff identify and respond appropriately to possible abuse and/or neglect.

1. Be alert
2. Question behaviours
3. Ask for help
4. Refer

It may not always be appropriate to go through all four stages sequentially, if a child

is in immediate danger or is at risk of harm, the DSL must refer to police or social care without delay, so it is important staff share any concerns in a timely manner to ensure children are safe.

Staff members working with children are advised to maintain an attitude of 'it could happen here' where safeguarding is concerned. When worried about the welfare of a child, staff members should always act in the interests of the child and report any concerns as per John Ball School procedures as set out below.

You have a concern about a child / young person's wellbeing, based on:

- a) Something the child/young person/parent has told you
- b) Something you have noticed about the child's behaviour, health, or appearance
- c) Something another professional said or did

Even if you think your concern is minor, the DSL may have more information that, together with what you know, represents a more serious worry about a child. It is never your decision alone how to respond to concerns – but it is always your responsibility to share concerns, no matter how small.

1. Decide whether you need to find out more by asking the child / young person, or their parent to clarify your concerns, being careful to use open questions: beginning with words like: 'how', 'why', 'where', 'when', 'who'?
2. Let the child/young person/parent know what you plan to do next if you have heard a disclosure of abuse or you are talking with them about your concerns. Do not promise to keep what s/he tells you secret....for example, 'I am worried about your bruise and I need to tell Mrs Jaffer so that she can help us think about how to keep you safe'
3. Inform the DSL immediately. If the DSL is not available, inform one of the Deputy DSLs. If there is no other member of staff available, you must make the referral yourself.
4. Make a written record as soon as possible after the event, noting:
 - a. Name of child
 - b. Date, time and place
 - c. Who else was present
 - d. What was said / What happened / What you noticed, for example, speech, behaviour, mood, drawings, games or appearance
 - e. If child or parent spoke, record exactly what they said rather than your interpretation
 - f. Analysis of what you observed and why it is a cause for concern

3.4 If you suspect a child is at risk of harm

There will be occasions when you suspect that a child may be at serious risk, but you have no 'real' evidence. The child's behaviour may have changed, their artwork

could be bizarre or you may have noticed other physical but inconclusive signs. In these circumstances, you should try to give the child the opportunity to talk. The signs you have noticed may be due to a variety of factors and it is fine to ask the child if they are okay or if you can help in any way.

Permanent members of staff should use CPOMS (Child Protection Online Monitoring System) to record concerns. Supply staff, volunteers, work experience students or other adults on site who do not have access to CPOMS, should write down their concerns by the end of the school day at the latest and share them with an appropriate member of staff who will then scan the notes on CPOMS. ***If the child does begin to reveal that they are being harmed you should follow the advice in the section 'If a child discloses to you'.***

If, following your conversation, you remain concerned, you should discuss your concerns with the DSL.

3.5 If a child discloses information to you

It takes a lot of courage for a child to disclose that they are being neglected and or abused. They may feel ashamed, particularly if the abuse is sexual, their abuser may have threatened what will happen if they tell, they may have lost all trust in adults, or they may believe, or have been told, that the abuse is their own fault.

If a child talks to you about any risks to their safety or wellbeing you will need to let them know that **you must** pass the information on – you are not allowed to keep secrets. The point at which you do this is a matter for professional judgement. If you jump in immediately the child may think that you do not want to listen, if you leave it till the very end of the conversation, the child may feel that you have misled them into revealing more than they would have otherwise.

Staff/volunteers/contractors should: -

1. Decide whether they need to find out more by asking the child, or their parent to clarify any concerns, being careful to use open questions: beginning with words like: 'how', 'why', 'where', 'when', 'who'?
2. Let the child/parent know what they plan to do next
3. Not promise to keep what s/he tells them secret.... for example, 'I am worried about your bruise, and I need to tell Mrs J so that she can help us think about how to keep you safe'
4. Inform the DSL immediately. If the DSL is not available, inform the Deputy DSLs. If there is no other member of staff available, staff must make the referral themselves
5. Make a written record as soon as possible after the event, noting:
 - a. Name of child
 - b. Date, time and place

- c. Who else was present?
- d. What was said / What happened / What was noticed ... speech, behaviour, mood, drawings, games or appearance
- e. If child or parent spoke, record their words rather than the staff member's interpretation
- f. Analysis of what you observed and why it is a cause for concern

During your conversation with the child:

- Allow them to speak freely.
- Remain calm and do not overreact – the child may stop talking if they feel they are upsetting you.
- Give reassuring nods or words of comfort – 'I'm so sorry this has happened', 'I want to help', 'This isn't your fault', 'You are doing the right thing in talking to me'.
- Do not be afraid of silences – remember how hard this must be for the child.
- Under no circumstances ask investigative questions – such as how many times this has happened, whether it happens to siblings too, or what the child's mother thinks about all this.
- At an appropriate time tell the child that in order to help them you must pass the information on.
- Do not automatically offer any physical touch as comfort. It may be anything but comforting to a child who has been abused.
- Avoid admonishing the child for not disclosing earlier. Saying 'I do wish you had told me about this when it started' or 'I can't believe what I'm hearing' may be your way of being supportive but a child may interpret it that they have done something wrong.
- Tell the child what will happen next. The child may agree to go with you to see the designated person. Otherwise let them know that someone will come to see them before the end of the day.
- Report verbally to the designated person.
- Write up your conversation as soon as possible on the record of concern form and hand it to the designated person.
- Seek support if you feel distressed.

We recognise that a child who is abused or witnesses violence may feel helpless and humiliated, may blame themselves, and find it difficult to develop and maintain a sense of self-worth.

We recognise that the school may provide the only stability in the lives of children who have been abused or who are at risk of harm.

We accept that research shows that the behaviour of a child in these circumstances may range from that which is perceived to be normal to aggressive or withdrawn.

Our school will support all pupils by:

- Encouraging self-esteem and self-assertiveness, through the curriculum as well as our relationships, whilst not condoning aggression or bullying.
- Promoting a caring, safe and positive environment within the school.
- Liaising and working together with all other support services and those agencies involved in the safeguarding of children.
- Notifying Children's Social Care as soon as there is a significant concern.
- Providing continuing support to a pupil about whom there have been concerns who leaves the school by ensuring that appropriate information is copied under confidential cover to the pupil's new school and ensuring the school medical records are forwarded as a matter of priority.

We recognise that staff working in the school who have become involved with a child who has suffered harm, or appears to be likely to suffer harm may find the situation stressful and upsetting.

We will support such staff by providing an opportunity to talk through their anxieties with the DSL and to seek further support as appropriate. As already stated all staff, both teaching and support, full-time and part-time, shall have annual children protection training on the first inset day. Any other staff who require or feel that they need training should speak to the CPD coordinator to access courses.

3.6 Notifying parents

The school will normally seek to discuss any concerns about a child with their parents. This must be handled sensitively, and the DSL will contact the parent in the event of a concern, suspicion or disclosure.

However, if the school believes that notifying parents could increase the risk to the child or exacerbate the problem, then advice will first be sought from Children's Social Care.

3.7 Referral to children's social care

The DSL will make a referral to children's social care if it is believed that a child is suffering or is at risk of suffering significant harm. The child (subject to their age and understanding) and the parents will be told that a referral is being made, unless to do so would increase the risk to the child. (See 3.10 for details on how this referral can be made).

3.8 Confidentiality and sharing information

All staff will understand that child protection issues warrant a high level of confidentiality, not only out of respect for the child and staff involved but also to

ensure that being released into the public domain does not compromise evidence.

Staff should only discuss concerns with the designated person, head teacher or chair of governors (depending on who is the subject of the concern). That person will then decide who else needs to have the information and they will disseminate it on a 'need-to-know' basis.

Child protection and safeguarding information will be collected, stored, shared and retained in accordance with the **UK General Data Protection Regulation (UK GDPR)**, the **Data Protection Act 2018**, the **Data (Use and Access) Act 2025**, and the statutory guidance **Keeping Children Safe in Education (2026)** and **Working Together to Safeguard Children (2026)**.

The school recognises that effective safeguarding relies upon the lawful and proportionate sharing of information. Personal information will only be shared where it is necessary, proportionate and lawful to do so in order to safeguard and promote the welfare of children.

Child protection records will be:

- processed lawfully, fairly and transparently;
- collected for specified, explicit and legitimate safeguarding purposes;
- adequate, relevant and limited to what is necessary;
- accurate and, where necessary, kept up to date;
- retained only for as long as is necessary in accordance with statutory requirements and the school's retention schedule;
- processed in accordance with individuals' data protection rights, except where safeguarding legislation or the public interest requires information to be shared; and
- stored securely, with access restricted to those who have a legitimate safeguarding need to know.

In line with KCSIE 2026, the school recognises that cyber security is part of its safeguarding responsibilities. Governors and school leaders will take reasonable measures to protect personal information, in line with the Cyber Security Standards for Schools and Colleges, so that a cyber-incident, data breach or system failure does not compromise the safety of pupils or the school's ability to monitor and respond to safeguarding concerns.

Each member of staff has their own CPOMS password and the DSL, Deputy DSL and SLT have CPOMS Authenticator for their CPOM accounts. CPOMS is encrypted so it is highly secure.

Every effort should be made to prevent unauthorised access and sensitive information should not be stored on portable devices which could be lost or stolen. If it is necessary to store child protection information on portable media, such as a CD

or flash drive, these items should also be kept in locked storage. Child protection information will be stored separately from the child's school file and the school file will be 'tagged' to indicate that separate information is held.

Child protection records are normally exempt from the disclosure provisions of GDPR, which means that children and parents do not have an automatic right to see them. If any member of staff receives a request from a child or parent to see child protection records, they should refer the request to the head teacher.

GDPR principles do not prevent school staff from sharing information with relevant agencies, where that information may help to protect a child. When information is shared, the reason for doing so as well as the reasons why consent may not have been sought, will be clearly documented within the child protection records.

Information will be shared in accordance with the principles set out in **Information Sharing: Advice for Practitioners Providing Safeguarding Services to Children, Young People, Parents and Carers (May 2024)**.

When a child leaves the school (including in year transfers) their Child Protection files will be copied with the copies archived and stored securely for 7 years and the original securely packaged and transferred by hand or secure delivery (E-Gress or CPOMS) to the new school. The designated safeguarding lead should ensure their child protection file is transferred to the new school or college as soon as possible, and within 5 days for an in-year transfer or within the first 5 days of the start of a new term. This should be transferred separately from the main pupil file, ensuring secure transit, and confirmation of receipt should be obtained. The DSL should ensure a copy of the file is kept for their own records.

The school's policy on confidentiality and information-sharing is available to parents and children on request.

3.9 Early Help and Family Thrive

John Ball is committed to identifying children and families who may benefit from early support and providing help as soon as concerns emerge. Early intervention can prevent needs from escalating and improve outcomes for children and young people.

John Ball follows Lewisham's Multi-Agency Threshold Guidance document which is based on the London Continuum of Need and the statutory guidance Working Together to Safeguard Children (2026). The guidance assists practitioners in assessing a child's level of need and ensuring children and families receive the right support at the right time.

The four levels of need are:

Level 1 – Universal Needs: Children whose needs are met through universal services.

Level 2 – Additional Needs: Children and families who would benefit from early help to prevent needs from escalating.

Level 3 – Complex Needs: Children and families requiring coordinated multi-agency support through targeted early help (Family Help) or other specialist services.

Level 4 – Acute Need: Children who are suffering, or are likely to suffer, significant harm and require statutory intervention from Children's Social Care.

Community-Based Early Help

Community-based early help is available to all children, young people and families who require additional support before problems escalate. This support is provided through universal and community services and may include:

- schools and educational settings;
- health visitors, school nurses and primary healthcare;
- children's centres and family hubs;
- youth services;
- parenting programmes;
- community and voluntary sector organisations; and
- other local support services.

Where a child's needs can be met through community-based services, the school will work collaboratively with families and partner agencies to ensure appropriate support is accessed at the earliest opportunity.

Targeted Early Help (Family Help)

Where a child or family's needs are more complex, persistent or require coordinated support from several agencies, a referral may be made for Targeted Early Help (Family Help).

In Lewisham, Family Help provides consent-based, targeted support for children, young people and families whose needs cannot be met through community-based early help alone but who do not meet the threshold for statutory Children's Social Care intervention. Family Help practitioners work with children, families and partner agencies to:

- undertake a Family Help (Early Help) Assessment;
- identify strengths, needs and desired outcomes with the family;
- coordinate a multi-agency plan of support;
- act as the Lead Practitioner where appropriate;
- convene and chair Team Around the Family (TAF) meetings;
- provide direct work with children, young people and parents/carers;

- support families to build resilience and sustain positive change; and
- regularly review progress to ensure support remains proportionate to the child's needs.

The school will actively participate in Family Help assessments, Team Around the Family meetings and review meetings, sharing relevant information to promote the safety and wellbeing of children.

Working with Parents and Carers

Where appropriate, the school will discuss concerns with parents or carers before making a referral for community-based early help or Targeted Early Help (Family Help), seeking their consent and encouraging their participation in the assessment and planning process.

However, safeguarding the welfare of the child is paramount. Where there are concerns that a child may be at risk of harm, or where seeking consent would place the child at increased risk or compromise a safeguarding enquiry, the school will share information and make referrals without consent in accordance with statutory safeguarding guidance and local multi-agency procedures.

Reviewing Early Help

Where an Early Help or Family Help assessment is in place, the school will contribute to multi-agency planning and review meetings. The support plan will be reviewed regularly to consider progress, identify any changes in need and determine whether support should:

- continue;
- be increased through Targeted Early Help (Family Help) or statutory services; or
- be stepped down to community-based early help or universal services once outcomes have been achieved.

If, at any stage, there is evidence that a child is suffering or is likely to suffer significant harm, the Designated Safeguarding Lead (DSL) will make an immediate referral to Lewisham Children's Social Care in accordance with local safeguarding procedures.

3.11 Team Around the School (TAS)

John Ball School has adopted the Team Around the School approach that has been set up by Family Thrive. TAS is a local network consisting of schools and other family support services that meet on a regular basis (each term) to have a shared conversation about children and young people that we may be worried about and that early help and intervention may stop concerns escalating. Individuals from a range of different agencies working together to pool resources come together, to

provide support to families that is outcome driven, focused on solutions and helps the family to become more resilient to prevent a child or young person requiring complex/acute support in the future

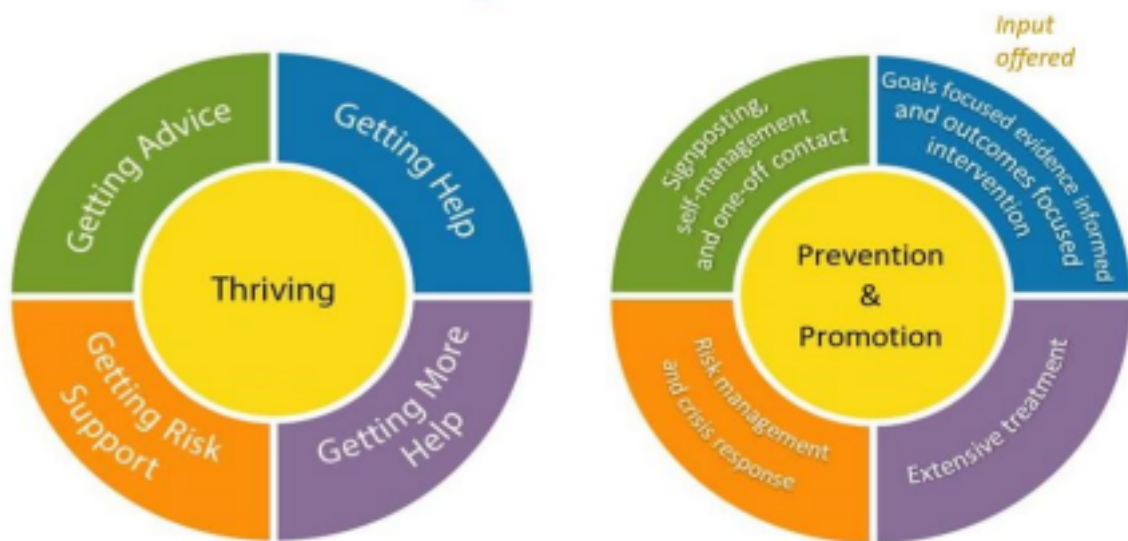
John Ball facilitates the TAS, identifying the children and completes a TAS referral form to facilitate the discussion. Parents do not attend these meetings; however, they need to consent to their information being shared with other agencies. The TAS will ensure their views and wishes are expressed, and considered within the discussion.

Our school is dedicated to early intervention for children and their families who have an unmet need but who don't necessarily require specialist services at this stage. This approach ensures that early help support is getting to families as early as possible before we reach a potential crisis.

The key objectives of the TAS model that have been highlighted by Family Thrive include:

- To support schools in identifying and forming support plans for children and young people
- To support children, young people and families as soon as worries arise to prevent future crisis and the need for more acute and specialist services
- To reduce school exclusions and persistent absence
- To improve networking and partnership working
- To understand the profile and needs of schools and their local communities
- Improving communication so information and data is shared effectively, so services are provided seamlessly and effectively; especially for children who require more than one service.

Thrive Framework:



THRIVE Framework for system change (Wolpert et al., 2019)

3.12 Lewisham Family First Contact Point Referral Process

Referrals to Children's Social Care are only made for children with needs at Level 3 or 4 of the Continuum of Need. This is determined where children are identified as requiring specialist services in order to achieve or maintain a satisfactory level of health or development or to prevent significant impairment of their mental and/or physical health and development and/or who are disabled. They may require longer term intervention from specialist services. In some cases, these children's needs may be secondary to the adults needs. This is the threshold for an assessment led by children's social care under Section 17, Children Act 1989 although the assessments and services required may come from a range of provision outside of children's social care.

Staff with concerns should follow the reporting procedures outlined in this policy.

However, they may also share information directly with children's social care, police or the NSPCC if:

- The situation is an emergency and the DSL/Deputy DSL/Headteacher or the Chair of Governors (for allegations against the Headteacher) are all unavailable
- They are convinced that a direct report is the only way to ensure the child's safety.

As advised in KCSIE 2026 the DSL (including any deputies) should liaise with the three safeguarding partners in line with Working Together to Safeguard Children and NSPCC – When to call the Police

If a Section 47/police investigation was carried out because of a referral, an

appropriate adult should be identified and remain with the child at all times during the investigation.

The role of the appropriate adult would be to support, advise and assist the child and observe if the police are acting properly and fairly to respect the child's rights.

Making a FFCP request

If, as a professional, you have safeguarding concerns or are requesting additional targeted early help, you can use the online FFCP request form after reading the below information.

Please note that residents and other members of the public can still make referrals in person or over the phone.

All requests that come through the FFCP will be triaged by the multi-agency team and you may be contacted by a professional representing your agency to discuss your request.

Before staff make a request

The following information will help you determine if you need to make a MASH request, and which part of the FFCP request form you need to use:

- The continuum of need document available on the Local Authority safeguarding page will help you assess the level of support needed or risks present.
Professionals should refer to the continuum of need document before making a FFCP request. This, along with some brief guidance, can be found on the FFCP webpage and the LSCH website, links below.
- If you believe a child and their family need some additional support you should **discuss this with the family first** and agree who is best placed to provide that support. An early help assessment can help you get a full picture of the family's situation and plan how to meet that need.
- If you think a child or family has needs at the targeted level, which are not being met by services currently involved with the family, you can use the form to **request help and support** from the FFCP.
- If you are a professional working with a child and you require supporting information from children's social care (e.g. CAFCASS, probation, housing conducting statutory safeguarding checks, assessments), use the form to **request supporting information**.
- If you are worried that a child is at risk of significant harm through abuse or neglect, please call the FFCP immediately on 0208 314 6660 to discuss your concerns and then use the form to **request child protection** from the FFCP.

John Ball School will contact a FFCP safeguarding officer to find out about referral outcomes once the 48 hours response time stipulated by FFCP has surpassed.

Where family assessments have been completed and children have been visited by

a social worker, school will again contact a FFCP safeguarding officer to find out about the case outcome after 2 weeks of an initial request for information by a named social worker, if a social worker has not advised the school.

FFCP / Early Help Consultation Service

To help professionals make the most informed decisions the FFCP and Early Help Team will provide a professionals' advice line. This will be available for consultation from 9am – 5pm.

Where the child may need help and protection they will be given advice and guidance about making a referral, including how to involve parents. Professionals will also receive guidance on the need for parental consent/ recorded clarification needed as to why consent was overridden.

During consultation, professionals should:

- Be clear about their concern and what is needed from the consultation
- Clearly identify what their organisation has already done about the concern and the impact of this
- Seek clarification where there are any uncertainties about what is involved
- In the case of the outcome of consultation being to make a referral, discuss the appropriateness of not seeking, or overriding parental consent.

The Consultation service aims to:

- Offer quick access via the telephone to Children's Safeguarding and Social Care advice
- Provide advice on Children's Safeguarding and Social Care threshold decision making i.e. S17 or S47 of the CA 1989
- Improve information sharing about universal and target services providing early help
- Allow professionals the opportunity to talk through situations (hypothetically if necessary) of concern to help determine an appropriate response, without the need for formal referral. This advice will be recorded to provide an audit trail.

How the Consultation Service works?

- Consultation will be offered by FFCP Social worker/ Early help team and their professional partners for all professionals seeking advice about children who they are concerned about
- To undertake a consultation, professionals should telephone the FFCP/ Early Help team on 0208 314 6660. Professionals have the option to speak with their own service colleagues co-located in the FFCP; who in turn will always be able to seek advice and guidance from social workers
- When concerns are raised about a child (ren) the FFCP/ Early Help hub will record the consultation as a contact on the EHM database checking the child's

details to ensure appropriate identification. An analysis of need, harm and risk issues will be carried out to provide early action, diversion or intervention to the child and his/ her family. Consent on these cases will always be recorded and considered

- Where professionals simply seek advice and or guidance on hypothetical cases they feel stuck with, the FFCP or Early help staff members who provide the consultation will send an email as a follow up action and with the advice recorded. It is expected that the contacting professional follows the record keeping and information guidelines for their own agency, to record they have held a
- consultation. With hypothetical queries the FFCP/ Early Help team will not contact the family but do expect professionals to discuss any concerns they have with the individuals who have parental responsibility for the child
- Professionals and their agencies are not obliged to follow the advice offered, however staff within the FFCP/ Early Help team will escalate concerns in line with the London Safeguarding Children Procedures where they feel safeguarding activity is required and advice is not followed
- If following consultation more information becomes known or the situation changes, a professional can seek further clarity by calling the consultation line at any time.
- Alternatively, if they feel that the response they have received does not meet the needs of the child/family or leaves a child at risk of harm, they can still make a referral in the usual way or escalate their concerns through their organisations safeguarding process.

Using the Lewisham Children Safeguarding Partnership continuum of need guidance

The Lewisham Safeguarding Children Partnership (LSCP) has developed a document following consultation with partners in October, for professionals to determine the levels of need when making a judgement and assessment of the child and their family. This document provides advice and guidance regarding the level of support and intervention children and their families may require.

Before making a referral to the FFCP professionals should consider if the needs identified can be met within their own agency, or by other professionals already involved with the family. This is usually relevant for children who have universal or additional needs, this is often referred to as Level 1 or 2 support as demonstrated in the Continuum of Need Document.

Professionals should seek to discuss any concerns they have with the parents/carers who have parental responsibility, are caring for the child by way of private fostering arrangements (or under a statutory regulation) and inform them that they are making a referral to the FFCP when new safeguarding concerns arise or no change is affected within existing plans. This should only be done where such discussions will

not place a child at increased risk of significant harm or cause any significant delay.

The Threshold for Intervention Guidance can be accessed here:

https://www.safeguardinglewisham.org.uk/assets/1/lewisham_threshold_document-continuum_of_need_2023-25.pdf

Identifying a child in need of help/ support or protection

A referral to the FFCP should be made when a child or family needs support identified as Targeted/Specialist and/or where safeguarding concerns have been identified. This is often referred to as Level 3 or 4 support. To assist professionals with the identification and articulation of the need, harm or risk issues, the continuum of need is divided into 4 levels.

Additional information including the link to the online request form can be found on the Lewisham FFCP Webpage:

www.lewisham.gov.uk/MASH

Contact:

First Family Contact Point (FFCP) Tel: 020 8314 6660

Email: mashagency@lewisham.gov.uk

Opening hours: Monday–Friday 9am–5pm.

If you have concerns about the welfare of a child outside these hours, please contact the emergency duty team on 020 8314 6000 and ask to speak to the out-of-hours duty social worker.

3.13 Female Genital Mutilation (FGM)

At John Ball School we believe that all our pupils should be kept safe from harm. FGM affects girls particularly from north African countries, including Egypt, Sudan, Somalia and Sierra Leone.

It is illegal in the United Kingdom to allow girls to undergo Female Genital Mutilation either in this country or abroad. People guilty of allowing FGM to take place are punished by fines and up to fourteen years in prison.

At John Ball School we have a duty to report concerns we have about girls at risk of FGM to the police and social services.

FGM occurs mainly in Africa and to a lesser extent, in the Middle East and Asia.

Although it is believed by many to be a religious issue, it is a cultural practice. There are no health benefits.

Communities particularly affected by FGM in the UK include girls from: Somalia, Kenya, Ethiopia, Sierra Leone, Sudan, Egypt, Nigeria, Eritrea, Yemen, Indonesia and Afghanistan.

In the UK, FGM tends to occur in areas with larger populations of communities who practice FGM, such as first-generation immigrants, refugees and asylum seekers. These areas include: London, Cardiff, Manchester, Sheffield, Northampton, Birmingham, Oxford, Crawley, Reading, Slough and Milton Keynes. In England and Wales, 23,000 girls under 15 could be at risk of FGM.

Key Points:

- Not a religious practice
- Occurs mostly to girls aged from 5 – 8 years old; but up to around 15 Criminal offence in UK since 1985
- Offence since 2003 to take girls abroad
- Criminal penalties include up to 14 years in prison

Reasons for this cultural practice include:

- Cultural identity – An initiation into womanhood
- Gender Identity – Moving from girl to woman – enhancing femininity Sexual control – reduce the woman's desire for sex
- Hygiene/cleanliness – un mutilated women are regarded as unclean

Risk Factors include:

- low level of integration into UK society
- mother or sister who has undergone FGM
- girls who are withdrawn from PSHE
- a visiting female elder from the country of origin
- being taken on a long holiday to the family's country of origin
- talk about a 'special' event or procedure to 'become a woman'

High Risk Time

This procedure often takes place in the summer, as the recovery period after FGM can be 6 to 9 weeks. Schools should be alert to the possibility of FGM as a reason why a girl in a high-risk group is absent from school or where the family request an 'authorised absence' for just before or just after the summer school holidays.

Although, it is difficult to identify girls before FGM takes place, where girls from these high-risk groups return from a long period of absence with symptoms of FGM, advice should be sought from the police or social services.

Post-FGM Symptoms include:

- difficulty walking, sitting or standing
- spend longer than normal in the bathroom or toilet

- unusual behaviour after a lengthy absence
- reluctance to undergo normal medical examinations
- asking for help, but may not be explicit about the problem due to embarrassment or fear.

Longer Term problems include:

- difficulties urinating or incontinence
- frequent or chronic vaginal, pelvic or urinary infections
- menstrual problems
- kidney damage and possible failure
- cysts and abscesses
- pain when having sex
- infertility
- complications during pregnancy and childbirth
- emotional and mental health problems

The Serious Crime Act 2015 sets out a duty on professionals (including teachers) to notify police when they discover that FGM appears to have been carried out on a girl under 18. In schools, this will usually come from a disclosure.

Teachers must personally report to the police cases where they discover that an act of FGM appears to have been carried out; and discuss any such cases with the safeguarding lead and children's social care. The duty does not apply in relation to at risk or suspected cases.

At John Ball School, if we have concerns about FGM, we will discuss these with parents/carers where appropriate, and the young person concerned, before taking any further action. In cases where it is deemed likely that discussing preliminary concerns with the family may put a child(ren) at risk of any kind, we may not discuss this with parents/carers before reporting to the relevant authorities.

3.14 Forced Marriage/Honour-Based Abuse

It is now a criminal offense for any person to cause a child to enter into marriage before their 18th Birthday, whether or not they used violence, threats or any other form of coercion or deception. As with the existing forced marriage law, this applies to non-binding, unofficial 'marriages' as well as legal marriages. Staff should be aware that family and community pressures can result in multiple perpetrators.

A child who is being forced into marriage is at risk of significant harm through physical, sexual and emotional abuse. Significant harm is defined as a situation where a child is suffering, or is likely to suffer, a degree of physical, sexual and / or emotional harm (through abuse or neglect), which is so harmful that there needs to be compulsory intervention by child protection agencies into the life of the child and their family.

The reasons given by parents who force their children to marry include protecting their children, building stronger families, strengthening family links, protecting family honour (e.g. promiscuity or homosexuality), retaining or acquiring wealth, appeasement etc.

Suspensions that a child may be forced into marriage may arise in a number of ways, including:

- A family history of older siblings leaving education early and marrying early;
- Depressive behaviour including self-harming and attempted suicide;
- Unreasonable restrictions such as being kept at home by their parents ('house arrest') or being unable to complete their education;
- A child being in conflict with their parents;
- A child going missing / running away;
- A child always being accompanied including to school and doctors' appointments;
- A child talking about an upcoming family holiday that they are worried about, fears that they will be taken out of education and kept abroad; or
- A child directly disclosing that they are worried s/he will be forced to marry.

Information about a forced marriage may come from one of the child's peer group, a relative or member of the child's local community, from another professional or when other family issues are addressed, such as domestic violence between parents. Situations where a child fears being forced into marriage have similarities with both domestic violence and honour-based abuse. Forced marriage may involve the child being taken out of the country (trafficked) for the ceremony, is likely to involve non consensual and/or underage sex, and refusal to go through with a forced marriage has sometimes been linked to so-called 'honour killing'.

Professionals should respond in a similar way to forced marriage as with domestic violence and honour-based abuse (i.e. in facilitating disclosure, developing individual safety plans, ensuring the child's safety by according them confidentiality in relation to the rest of the family, completing individual risk assessments etc).

If staff have a concern regarding a child who might be at risk of honour-based abuse or has suffered from honour-based abuse, they should speak to the DSL (or a deputy). As appropriate, the designated safeguarding lead (or a deputy) will activate local safeguarding procedures, using existing national and local protocols for multi agency liaison with the police and local authority children's social care. Where Female Genital Mutilation appears to have been carried out on a girl under 18 years old, teachers must personally report it to the police. Unless the teacher has good reason not to, they should also discuss any such case with the DSL (or a deputy) who will involve local authority children's social care as appropriate.

3.15 Domestic Violence (DV)

Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass but is not limited to the following types of abuse:

- psychological
- physical
- sexual
- financial
- emotional

In extreme cases, this could include murder.

Controlling behaviour is a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour is an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim.

As a school we also have a separate Domestic Violence policy for our staff members.

3.15.1 Children and young people witnessing domestic abuse

Witnessing domestic abuse is child abuse. Living in a home where domestic abuse happens can have a serious impact on a child or young person's mental and physical wellbeing, as well as their behaviour. Children can experience domestic abuse or violence in lots of different ways. They might:

- see the abuse
- hear the abuse from another room
- see a parent's injuries or distress afterwards
- be hurt by being nearby or trying to stop the abuse

Broadly, some of the impacts that domestic abuse can have on children can include:

- Feeling anxious or depressed
- Low self-esteem and difficulties with forming healthy relationships
- Hypervigilance in reading body language or changes in mood and atmosphere
- Having difficulty sleeping/having nightmares

- Physical symptoms such as stomach aches or bed wetting
- Delayed development or deterioration in speech, language and communication
- Reduction in school attainment, risk of exclusion from school
- Increased application to activities outside the home, including academia or sports, as a distraction
- Inconsistent regulation of emotions, including becoming distressed, upset or angry
- Becoming aggressive or internalising their distress and becoming withdrawn
- Managing their space within the home so they are not visible
- Using alcohol or drugs, or self-harming

Children with special educational needs and disabilities (SEND) may find it difficult to express their feelings or may express them in different ways. Distress can be presented in different ways, including through challenging behaviour, becoming more withdrawn, difficulties concentrating or other changes to their usual behaviours or ways of communicating. As a school we will look at the individual needs of the child to support them to communicate in a way they feel comfortable. This may include drawing on multi-agency approaches, working with educational psychologists and drawing on the knowledge of those who know the child best, such as their teacher or any therapists currently involved in their support.

At John Ball School, our DSL has completed training on the DASH tool and a Deputy DSL completed the 'Domestic Abuse Awareness Champion' course in 2022. As a school we actively provide guidance and support for families to frontline professionals, and other organisations, including signposting to further resources. These include the following:

- Athena
- Freedom Programme
- Voice Programme
- Victim Support
- Hestia
- Victim Support
- CODA (currently accepting referrals for children in Years 4 and 5)
- MARAC (Multi-Agency Risk Assessment)
- Play therapy for the child (this can be in the form of an external referral to The Deborah Ubee Trust or Mary Dolly Foundation)

3.15.2 Child-to-parent abuse

Abuse within the family includes child-to-parent abuse, also commonly referred to as Adolescent to Parent Violence/Abuse (APV/A) and Child and Adolescent to Parental Violence and Abuse (CAPVA).

Behaviours can encompass, but are not limited to, humiliating and belittling language, violence and threats, jealous and controlling behaviours, damage to

property, stealing and heightened sexualised behaviours.

As a school, we will ensure that victims of this type of abuse should also receive appropriate domestic abuse response and support.

3.15.3 Operation Encompass

At John Ball Primary School, we are working in partnership with the Metropolitan Police and Lewisham Children's Services to identify and provide appropriate support to pupils who have experienced domestic violence in their household; this scheme is called Operation Encompass.

The purpose of Operation Encompass is to safeguard and support children and young people who have been involved in or witness to a domestic abuse incident. Domestic abuse impacts on children in a number of ways. Children are at increased risk of physical injury during an incident, either by accident or because they attempt to intervene. Even when not directly injured, children are greatly distressed by witnessing the physical and emotional suffering of a parent.

Encompass has been created to address this situation. It is the implementation of a key partnership working between the police and schools. The aim of sharing information with local schools is to allow 'Key Adults' the opportunity of engaging with the child and to provide access to support that allows them to remain in a safe but secure familiar environment.

In order to achieve this, the Lewisham Multi-Agency Safeguarding Hub will share police information of all domestic incidents where one of our pupils has been present, with the Designated Safeguarding Lead(s) (DSL). On receipt of any information, the DSL will decide on the appropriate support the child requires, this could be silent or overtly dependent on the needs and wishes of the child. All information sharing and resulting actions will be undertaken in accordance with the Metropolitan Police and Lewisham MASH Encompass Protocol Data Sharing Agreement. We will record this information and store this information in accordance with the record keeping procedures outlined in this policy.

The purpose and procedures in Operation Encompass have been shared with all parents and governors, is detailed as part of the school's Safeguarding Policy and published on our school website.

3.16 Child sexual exploitation (CSE)

Child sexual exploitation is a form of child sexual abuse. It occurs where an individual or group takes advantage of an imbalance of power to coerce, manipulate or deceive a child or young person under the age of 18 into sexual activity (a) in exchange for something the victim needs or wants, and/or (b) for the

financial advantage or increased status of the perpetrator or facilitator. The victim may have been sexually exploited even if the sexual activity appears consensual. Child sexual exploitation does not always involve physical contact; it can also occur through the use of technology.

This involves exploitative situations, contexts and relationships where young people receive something (for example food, accommodation, drugs, alcohol, gifts, money or in some cases simply affection) as a result of engaging in sexual activities. Sexual exploitation can take many forms ranging from the seemingly 'consensual' relationship where sex is exchanged for affection or gifts, to serious organised crime by gangs and groups. What marks out exploitation is an imbalance of power in the relationship. The perpetrator always holds some kind of power over the victim which increases as the exploitative relationship develops. Sexual exploitation involves varying degrees of coercion, intimidation or enticement, including unwanted pressure from peers to have sex, sexual bullying including cyberbullying and grooming. However, it is also important to recognise that some young people who are being sexually exploited do not exhibit any external signs of this abuse.

A common feature of CSE is that the child or young person does not recognise the coercive nature of the relationship and does not see themselves as a victim of exploitation. This means that they are unlikely to report the abuse so police and partners must be alert to the signs of CSE and actively look for victims. CSE can also occur through the use of technology without the child's immediate recognition; for example, being persuaded to post images on the internet/ mobile phones without immediate payment or gain.

Staff should be aware of the key indicators of children being sexually exploited which can include:

going missing for periods of time or regularly coming home late;

regularly missing school or education or not taking part in education;

- appearing with unexplained gifts or new possessions;
- associating with other young people involved in exploitation; having older boyfriends or girlfriends;
- suffering from sexually transmitted infections;
- mood swings or changes in emotional wellbeing;
- drug and alcohol misuse; and
- displaying inappropriate sexualised behaviour.
- physical signs such as bruises or bleeding in the genital or anal area
- being secretive
- being frightened of some people, places, or situations

Other things that might be noticed include:

- having an older boyfriend or girlfriend
- staying out late/overnight
- having a new group of friends
- missing from home/stopping going to school
- involved in a gang
- involved in criminal activity (shoplifting)

Staff should also be aware that many children and young people who are victims of sexual exploitation do not recognise themselves as such.

There are three main types of child sexual exploitation:

Inappropriate relationships:

Usually involves just one abuser who has inappropriate power – physical, emotional or financial – or control over a young person. The young person may believe they have a genuine friendship or loving relationship with their abuser.

Boyfriend/Girlfriend:

Abusers groom victims by striking up a normal relationship with them, giving them gifts and meeting in cafés or shopping centres. A seemingly consensual sexual relationship develops but later turns abusive. Victims may be required to attend parties and sleep with multiple men/women and threatened with violence if they try to seek help.

If colleagues have concerns about any students at risk of CSE, they should ensure that their concerns are passed promptly on to the DSL so that a referral is made to the Concerns Hub. Any school can complete the referral form by sending a request to PLMailbox-ConcernHub@met.police.uk

Gangs:

Gangs use sexual exploitation to exert power and control, for initiation and also use sexual violence as a weapon

Children can be invited to parties or gatherings with others of their own age or adults and given drugs and alcohol. They may be assaulted and sexually abused by one person or multiple perpetrators.

Anybody can be a perpetrator of CSE, no matter their age, gender or race. The relationship could be framed as friendship, someone to look up to or romantic. Children and young people who are exploited may also be used to 'find' or coerce others to join groups.

3.17 Child Criminal Exploitation (CCE)

CCE is where an individual or group takes advantage of an imbalance of power to coerce, control, manipulate or deceive a child into any criminal activity:

- In exchange for something the victim needs or wants, and/or
- The financial or other advantage of the perpetrator or facilitator and/or
- Through violence or the threat of violence

The victim may have been criminally exploited even if the activity appears consensual. CCE does not always involve physical contact; it can also occur through the use of technology.

CCE can include children being forced to work in cannabis factories, being coerced into moving drugs or money across the country (county lines), forced to shoplift or pickpocket, or to threaten other young people.

If colleagues have concerns regarding any students at risk of CCE, they should ensure that their concerns are passed promptly on to the DSL.

3.18 County Lines

County Lines is a term used to describe gangs and organised criminal networks involved in exporting illegal drugs (primarily crack cocaine and heroin) into one or more importing areas (within the UK), using dedicated mobile phone lines or other form of 'deal line'.

Exploitation is an integral part of the county lines offending model with children and vulnerable adults exploited to move (and store) drugs and money. Offenders will often use coercion, intimidation, violence (including sexual violence) and weapons to ensure compliance of victims. Children can be targeted and recruited into county lines in a number of locations including schools, further and higher educational institutions, pupil referral units, special educational needs schools, children's homes and care homes. Children are often recruited to move drugs and money between locations.

Staff should be aware of some of the key indicators of children who are involved in county lines, including:

- Going missing for periods of time or regularly coming home late;
- Regularly missing school or education or not taking part in education;
- Appearing with unexplained gifts or new possessions;
- Associating with other young people involved in county lines;
- Having older friends
- Mood swings or changes in emotional wellbeing; and
- Drug and/or alcohol misuse

If colleagues have concerns about any students at risk of county lines, they should ensure that their concerns are passed promptly to the DSL so that a referral is made to the Concerns Hub. Any school can complete the referral form by sending a

request to PLMailbox-ConcernHub@met.police.uk

3.19 Organised exploitation and trafficking

Trafficking involves the recruitment, transportation and exploitation of women and children for the purposes of prostitution and domestic servitude across international borders and within countries. Victims are trafficked through criminal networks – often between towns and cities – and forced or coerced into sex with multiple men. They may also be used to recruit new victims. This serious organised activity can involve the buying and selling of young people.

Also, modern slavery encompasses human trafficking, as defined in the UN Palermo Protocol and the Council of Europe Convention and as made illegal in UK legislation under the Sexual Offences Act 2003 and the Asylum and Immigration (Treatment of Claimants) Act 2004. It also includes cases of slavery and servitude as made illegal in the Coroners and Justice Act 2009, which criminalises holding a person in slavery or servitude or requiring a person to perform forced or compulsory labour. When referring to modern slavery, it encompasses all of the forms of human trafficking, slavery and servitude that have been defined in national and international laws and agreements.

Signs that a child has been trafficked may not be obvious but you might notice unusual behaviour or events. These include a child who:

- spends a lot of time doing household chores
- rarely leaves their house, has no freedom of movement and no time for playing
- is orphaned or living apart from their family, often in unregulated private foster care
- lives in substandard accommodation
- isn't sure which country, city or town they're in
- is unable or reluctant to give details of accommodation or personal details
- might not be registered with a school or a GP practice
- has no documents or has falsified documents
- has no access to their parents or guardians
- is seen in inappropriate places such as brothels or factories
- possesses unaccounted for money or goods
- is permanently deprived of a large part of their earnings, required to earn a minimum amount of money every day or pay off an exorbitant debt
- has injuries from workplace accidents
- gives a prepared story which is very similar to stories given by other children.

Our procedures for responding to concerns about students at risk of or victims of modern slavery are informed by the statutory DfE guidance 'Care of unaccompanied migrant child and child victims of modern slavery, published in November 2017. All concerns about students who may be being trafficked should be passed straight to

the DSL on our standard concerns form.

If colleagues have concerns about any students at risk of CSE, they should ensure that their concerns are passed promptly on to the DSL so that a referral is made to the Operational MET. Any school can complete the referral form (Appendix 4) and send it to this mailbox: PL-CSEReferrals@met.pnn.police.uk.

The referrer would be expected to attend the Tuesday meeting to answer any questions and be part of the plan on how to deal with it.

3.20 Child on Child abuse including 'sexting' and children displaying Harmful Sexual Behaviours

Child on child abuse can take many forms including physical (including hitting, kicking, shaking, biting, hair pulling etc.), sexual (e.g. inappropriate touching) and emotional abuse (including bullying & cyberbullying). Department for Education (DfE).

Keeping children safe in education 2026 makes it clear that abuse is abuse and should never be tolerated or passed off as 'banter' or part of 'growing up'. The Equality Act 2010 replaced previous anti-discrimination laws with a single Act.

KCSIE 2026 also highlights misogyny as a significant safeguarding risk, recognising its escalatory nature and its role as a contributing factor in harmful sexual behaviour, sexual harassment and sexual violence between children. Staff should be alert to misogynistic attitudes and language, including those linked to online content, and should not dismiss this as harmless 'banter'. Concerns of this nature should be reported to the DSL so that early, preventative action can be taken before behaviours escalate.

A key provision was a new public sector Equality Duty, which came into force on 5 April 2011. This requires the school/college to:

- Eliminate unlawful discrimination, harassment, victimisation and any other conduct prohibited by the act
- Advance equality of opportunity between people who share a protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation) and people who do not share it - Foster good relations between people who share a protected characteristic and people who do not share it.

Child on child abuse often involves an imbalance of power between the perpetrator and the victim. This could involve perpetrators having control over the relationship which makes it difficult for those they abuse to defend themselves. This imbalance of power can manifest itself in several ways. It may be physical, psychological (knowing what upsets someone), or social (e.g. isolating or excluding someone). It could also include issues such as revenge porn or what are often gender issues (e.g. girls being

touched or boys being involved in initiation activities).

At John Ball School we believe that all children have the right to attend school and learn in a safe environment. Children should be free from harm by adults in the school and other students.

We recognise that some students will sometimes negatively affect the learning and wellbeing of others and their behaviour will be dealt with under the school's Behaviour and Anti-Bullying Policies where necessary. However, there will be occasions when a child's behaviour warrants a response under child protection rather than anti-bullying procedures. In particular, research suggests that up to 30 per cent of child sexual abuse is committed by someone under the age of 18.

Child Protection issues raised in this way may include physical abuse, emotional abuse, sexual abuse and sexual exploitation. It is likely that to be considered a safeguarding allegation against a pupil, some of the following features will be found.

The allegation:

- is made against an older pupil and refers to their behaviour towards a younger pupil or a more vulnerable pupil
- is of a serious nature, possibly including a criminal offence
- raises risk factors for other pupils in the school
- indicates that other pupils may have been affected by this student
- indicates that young people outside the school may be affected by this student

Examples of safeguarding issues against a child could include:

Physical Abuse

- violence, particularly pre-planned
- forcing others to use drugs or alcohol

Emotional Abuse

- blackmail or extortion
- threats and intimidation

Sexual Abuse

- indecent exposure, indecent touching or serious sexual assaults forcing others to watch pornography or take part in sexual activity

Sexual Exploitation

- encouraging other children to attend inappropriate parties
- Photographing or videoing other children performing indecent acts

In areas where gangs are prevalent, older students may attempt to recruit younger pupils using any or all of the above methods. Young people suffering from sexual exploitation themselves may be forced to recruit other young people under threat of violence.

Making or sharing of nudes or semi-nudes

In line with KCSIE 2026, we no longer use the terms 'sexting', 'indecent' or 'nude/semi-nude images (also known as sexting or youth produced sexual imagery)'. Instead we refer to the 'making or sharing of nudes or semi-nudes'. Any incident involving the making or sharing of nudes or semi-nudes requires a safeguarding response and will be referred to the DSL, whether or not the images were shared consensually. This definition includes images that are digitally altered or wholly generated using artificial intelligence, including so-called 'deepfakes' or 'deep nudes'. Any concern involving an AI-generated or AI-manipulated nude or semi-nude image of a child, whether or not a real photograph was ever taken or shared, is treated as seriously as any other image-based safeguarding concern and reported to the DSL immediately. We follow the UK Council for Internet Safety guidance 'Sharing nudes and semi-nudes: advice for education settings working with children and young people'.

<https://www.gov.uk/government/publications/sharing-nudes-and-semi-nudes-advice-for-education-settings-working-with-children-and-young-people>

Minimising the risk of safeguarding concerns towards a child from other children

The management of children and young people with sexually harmful behaviour is complex and the school will work with other relevant agencies to maintain the safety of the whole school community. Young people who display such behaviour may be victims of abuse themselves and the child protection procedures will be followed for both victim and perpetrator. KCSIE 2025 defines a form of child-on-child abuse described as "upskirting", which typically involves taking a picture under a person's clothing without them knowing, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress or alarm".

At John Ball School we will support the victims of child-on-child abuse by adhering to the DfE guidance in KCSIE 2025.

On occasion, some students will present a safeguarding risk to other students. The school should be informed that the young person raises safeguarding concerns, for example, they are coming back into school following a period in custody or they have experienced serious abuse themselves.

These students will need an individual risk assessment management plan (RAMP) to ensure that other pupils are kept safe and they themselves are not laid open to malicious allegations. There is a need to balance the tension between privacy and safeguarding.

In addition, John Ball Primary School uses the Brook Traffic Light Tool to help staff identify, understand and respond appropriately to sexual behaviours in children and young people. The tool supports staff to recognise and identify sexualised behaviours and differentiate between those which are part of healthy sexual development and those which are problematic or harmful. It helps us to understand what a behaviour may be communicating and why the child or young person may be exhibiting the behaviour enabling us to respond appropriately to sexualised behaviours, considering possible motivations, communications and severity.

What to do when an allegation is made to/against another pupil

When an allegation is made by a pupil against another student, members of staff should consider whether the complaint raises a safeguarding concern. If there is a safeguarding concern the Designated Safeguarding Lead (DSL) should be informed.

A factual record should be made of the allegation, but no attempt at this stage should be made to investigate the circumstances.

The DSL should contact Children's Social Care referral and assessment team to discuss the case before any actions are undertaken. It is possible that CSC are already aware of safeguarding concerns around this young person. The DSL will follow through the outcomes of the discussion and make a social services referral where appropriate.

The DSL will make a record of the concern, the discussion and any outcome and keep a copy in the files of both pupils' files.

If the allegation indicates a potential criminal offence has taken place, the police should be contacted at the earliest opportunity and parents informed (of both the student being complained about and the alleged victim).

It may be appropriate to exclude the pupil being complained about for a period of time according to the school's Behaviour for Learning policy and procedures.

Where neither Children's Social Care nor the police accept the complaint, a thorough

school investigation should take place into the matter using the school's usual disciplinary procedures.

In situations where the school considers a safeguarding risk is present, a risk assessment should be prepared along with a preventative, supervision plan. The plan should be monitored and a date set for a follow-up evaluation with everyone concerned.

Child to Parent or Caregiver Abuse

The school recognises that abuse can also involve children causing harm to adults, including their parents or carers. This is sometimes referred to as child to parent or caregiver abuse and may involve physical violence, verbal or emotional abuse, coercive or controlling behaviour, threats, intimidation, financial abuse or damage to property. Such behaviour can have a significant impact on the safety and wellbeing of family members and may indicate that the child has unmet needs, has experienced trauma or abuse, or requires additional support. Staff should not view these incidents simply as behavioural issues but should consider the wider safeguarding context. Any concerns will be reported to the Designated Safeguarding Lead (DSL), who will assess the child's needs, consider the safety of all family members and, where appropriate, make referrals for community-based early help, Targeted Early Help (Family Help) or Children's Social Care in accordance with Lewisham's Multi-Agency Threshold Guidance.

3.21 Preventing Radicalisation

'Channel' and 'Prevent'

Terrorism is defined in KCSIE 2025 as "an action that endangers or causes violence to a person/people; causes serious damage to property; or seriously interferes or disrupts an electronic system. The use or threat must be designed to influence the government or to intimidate the public and is made for the purpose of advancing a political, religious or ideological cause".

Extremism is defined in KCSIE 2025 "is the vocal or active opposition to our fundamental values, including democracy, the rule of law, individual liberty and the mutual respect and tolerance of different faiths and beliefs. This also includes calling for the death of members of the armed forces."

Radicalisation is referred to in KCSIE 2025 as "the process by which a person comes to support terrorism and extremist ideologies associated with terrorist groups."

As part of the Counter Terrorism and Security Act 2015, schools have a duty to

'prevent people being drawn into terrorism'. This has become known as the 'Prevent Duty'. Channel, a key element of the Home Office's "Prevent" strategy, is a multi agency approach to protect people at risk from radicalisation. As a school we will work with the local authority, local law enforcement, and religious and community leaders, to identify children who may be susceptible to extremist ideology and radicalisation. Similar to protecting children from other forms of harms and abuse, protecting children from this risk is part of our safeguarding approach at John Ball Primary School.

Although there is no single way of identifying whether a child is likely to be susceptible to an extremist ideology, there are possible indicators that should be taken into consideration alongside other factors and contexts. Background factors combined with specific influences such as family and friends may contribute to a child being susceptible to an extremist ideology. Similarly, radicalisation can occur through many different methods (such as social media or the internet) and settings (such as within the home).

Staff will be trained annually on the Prevent Duty and their responsibilities. Possible indicators to support this identification include:

- Displaying feelings of grievance and injustice
- Feeling under threat
- Searching for identity, meaning and belonging
- Who have a desire for status amongst their peers
- Shows empathy for extremist causes
- Glorifying violence, especially other faiths or cultures
- Who have a desire for excitement and adventure
- Displaying a need to dominate and control others
- Who have a susceptibility to indoctrination
- Displaying a radical desire for political or moral change
- Who are susceptible to opportunistic involvement
- Who have family or friends involved in extremism
- Susceptible to being influenced or controlled by a group
- With relevant mental health issues
- Secretive behaviour
- Advocating messages similar to illegal organisations or other extremist groups

We will always take allegations and concerns of radicalisation and/or terrorism seriously. We will help pupils channel their desire for excitement and adventure into suitable and healthy activities. Radicalisation and extremism can be wider than religious beliefs and linked affiliations and can include radicalisation around far right groups and also by criminal groups connected with gang activity.

We will work with local religious and cultural organisations to instil a strong sense of identity in our pupils, as well as a clear place and purpose within the school. We use

the curriculum to ensure that children and young people understand how people with extreme views share these with others, especially using the internet.

We will establish appropriate filters to protect children from terrorist and extremist material online.

Our school is stronger thanks to our open, multi-cultural and multi-faith community. We will always aim to integrate and engage every child within the school community, and in the wider community.

We will celebrate a range of different religious and cultural festivals across the year, giving every child the opportunity to take part.

We will monitor and assess incidents, which suggest pupils are engaging, or are at risk of engaging in, extremist activity and/or radicalisation.

Where staff are concerned that children and young people are developing extremist views or show signs of becoming radicalised in any way, they should discuss this with the DSL.

As clearly stipulated in KCSIE 2025, our school is subject to the Prevent Duty under section 26 of the Counter-Terrorism and Security Act 2015 (the CTSA 2015), in the exercise of their functions, to have "due regard to the need to prevent people from being drawn into terrorism". As a result, staff will be trained annually on the Prevent Duty and their responsibilities.

3.22 Contextual Safeguarding

Contextual Safeguarding is an approach to understanding, and responding to, young people's experiences of significant harm beyond their families. It recognises that the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse. John Ball is aware that children in our school may face these extra-familial risks outside of the school context. These threats can take a variety of different forms and children can be vulnerable to multiple threats, including:

- exploitation by criminal gangs and organised crime groups such as county lines;
- trafficking;
- online abuse;
- teenage relationship abuse;
- sexual exploitation and
- the influences of extremism leading to radicalisation.

As part of our whole-school approach to these contextual safeguarding risks, we

have developed a curriculum, policy and practice that promotes a culture that focuses on educating about risks and potential threats as well as responding to these. In addition to this, John Ball sees children as partners in their own education and by encouraging mutual respect and support in the classroom, it will help us to identify potential risks in and outside our school community. Young people encounter risk and safety in locations outside of the home. These experiences are crucial in shaping how young people move through their local neighbourhood and how they keep themselves safe. Carrying out safety mapping in school with the children allows children/staff to develop an understanding about where our children feel safest (such as local police stations/other schools in the area)

Where safety mapping exercises identify people, places and environments where extra-familial harm could take place, we will focus on interventions that address these wider environmental factors by partnering with other professionals, external agencies and community establishments to create more safe spaces for our young people. This can include external visitors, talks and workshops that take place in line with our PSHE/Safeguarding curriculum.

We will inform colleagues of how to identify these potential contextual safeguarding risks/threats and refer to any new concerns in the normal way.

Schools have been identified as sites in which young people can experience and/or be safeguarded from abuse and violence. From experiences of sexual harassment and sexual violence through to physical assaults, relationship-based abuse, bullying and grooming into exploitative networks, young people have told practitioners, researchers and journalists about risks they have faced in educational settings.

As such it is critical that when young people experience abuse and violence and this is in some way associated with their school environment or school relationships – that the school itself features within the process of assessment and intervention. If we want to address the factors that cause abuse, or provide an opportunity for abuse to occur, then these factors need to be identified, explored and addressed – and school assessments are one way to achieve this.

School assessments uncover risks and strengths within school contexts that are associated with young people's experiences of abuse.

A school assessment draws on aspects of the environment to build a picture of how the school can be safer for young people. A range of methods will be used to gather this information including:

- Speaking to young people
- Student and parent surveys
- Speaking with staff
- Reviewing CPOMS logs
- Observing the school environment

At John Ball School we take contextual safeguarding very seriously and our DSL is currently a co-lead on the North East Contextual Safeguarding HUB where a meeting takes place termly. This meeting allows local schools, the Non-Violent Reduction Team and the Team Leader Targeted Adolescent Support to come together to share current intel to ensure that what is happening beyond the school gate, is not negatively impacting the wellbeing of children and families in our care.

If colleagues have concerns or become aware of circumstances within school where young people are currently experiencing or are at risk of harm, please report to the DSL using the concerns form. A decision will then be made by the Senior Leadership Team about the potential need to carry out a school assessment.

4.0 Safer Working Practice

4.1 Safer Recruitment (also see Checklist in Appendix 6)

John Ball School recognises that sometimes people who want to cause harm to children actively seek employment that provides them access to young people.

We make use of the Safer Recruitment Consortium document 'Guidance for Safer Working Practice for Adults who work with Children and Young People in Education Settings,' May 2019 as the basis for our Code of Conduct. All staff are expected to follow the John Ball Staff Code of Conduct and the expectations set out in the staff handbook (see Code of Conduct and Staff Handbook).

The school will protect our pupils from having to come into contact with people with the propensity to cause harm by thorough and rigorous scrutiny of all applications. We will:

- Verify applicant's identity
- Check applicant's qualifications/experience/ employment/history
- Ensure overseas checks are carried out
- Obtain professional and character references
- Check applicant's health and physical capacity to undertake the job
- Hold a face-to-face interview for all candidates with at least one member of the John Ball School panel who has attended safer recruitment training
- Ensure all adults in regulated activity with the children have been DBS checked and barred list checked
- Complete an online check of all shortlisted candidates
- Make staff aware of their contractual, legal, administrative and pastoral responsibilities. A key document to support staff's understanding in this area is 'Keeping Children Safe in Education' (2025) which will be made available to all staff.

In recruiting and appointing staff, the Head Teacher and the School's Governing body have key responsibilities to create a culture of safe recruitment and, as part of that, adopt recruitment procedures that help deter, reject or identify people who might abuse children.

4.2 Employees: Advertising / Shortlisting / Interviews

We ensure that the advertisement makes clear the School's commitment to safeguarding and promoting the welfare of children.

All job descriptions refer to the responsibility for safeguarding and promoting the welfare of children.

All person specifications include specific reference to suitability to work with children.

We ask for written information about previous employment history and check that information is not contradictory or incomplete. If a candidate for a teaching post is not currently employed as a teacher, we will check with the school, college or local authority at which they were most recently employed, to confirm details of their employment and their reasons for leaving.

We will always seek at least two references to obtain objective and factual information to support our appointment decisions. These will be scrutinised and any concerns need to be resolved satisfactorily, before the appointment can be confirmed.

We endeavour to seek references on all short-listed candidates, including internal ones, before interview, so that any issues of concern they raise can be explored further with the referee, and taken up with the candidate at interview. However, if references are not received before the interview date, any offer letter clearly states that "it is subject to satisfactory references". This also applies to DBS checks including overseas checks.

As part of the shortlisting process, John Ball will carry out an online search on all shortlisted candidates. This will allow us to proactively identify any incidents or issues that have happened, and are publicly available online, which we as a school might want to explore with the candidate at the interview stage. This forms part of our wider safeguarding due diligence which aims to prevent and/or deter individuals who may be unsuitable to work with children from working in a school environment.

We will always request references directly from the referee and employers and will not rely on open references, for example in the form of 'to whom it may concern' testimonials.

On receipt, references will be checked by the Head Teacher to ensure that all specific

questions have been answered satisfactorily. The referee should be contacted to provide further clarification as appropriate: for example, if the answers are vague. They should also be compared for consistency with the information provided by the candidate on their application form. Any discrepancies will be taken up with the candidate.

Any information about past disciplinary action or allegations will be considered carefully when assessing the applicant's suitability for the post; including information obtained from records held on the Database of Qualified Teachers (DQT). The DQT is maintained by the Teaching Regulation Agency (TRA) which is an executive agency of the Department for Education (DfE).

We verify that the successful applicant has all the academic or vocational qualifications claimed.

We check his or her previous employment history and experience.

We conduct a face-to-face interview that explores the candidate's suitability to work with children as well as his or her suitability for the post.

We verify the successful applicant's identity, when they arrive for an interview.

4.3 Offer of appointment

An offer of appointment to a successful candidate, including one who has lived or worked abroad, will be conditional upon satisfactory completion of our pre employment checks.

Before new staff are appointed, we will:

- Verify a candidate's identity from current photographic ID and proof of address;
- Obtain a certificate for an enhanced DBS check with a barred list information where the person will be engaging in regulated activity;
- Obtain a separate barred list check if an individual will start work in regulated activity before the DBS certificate is available;
- Check that a candidate to be employed as a teacher is not subject to a prohibition order issued by the Secretary of State, using the NCTL Teacher Service Portal (formerly known as the Employer Access Online service);
- Verify the candidate's mental and physical fitness to carry out their work responsibilities. This is done through the council's occupational health services;
- Verify professional qualifications, as appropriate.

4.4 Additional checks on individuals who have lived or worked outside the UK

Individuals who have lived or worked outside the UK must undergo the same checks as all other staff. In addition, we will make any further checks we think appropriate so that any relevant events that occurred outside the UK can be considered.

We will verify the person's right to work in the UK. If there is uncertainty about whether an individual needs permission to work in the UK, we will follow the council's guidance and the advice on the GOV.UK website.

We will use the DQT to provide restriction information about teachers from the European Economic Area (EEA) and these checks will be recorded for staff from these countries.

All schools have a statutory duty under the new Home Office guidance issued on 6 April 2017, which states that:

"All Tier 2 (General) visa applicants who want to work in specified health, education or social care sectors must provide a criminal record certificate and so for all new appointments, schools must consider additional checks, including obtaining a Certificate of Good Conduct, where staff have ever lived or worked abroad".

The requirement is applicable to **all** Tier 2 (General) staff from any country (excluding the United Kingdom and Northern Ireland), where an individual has lived or worked for more than 12 months+ either in total or continuously as well as within the previous 10 years.

In Lewisham, all new employees who declare that they have lived or worked outside the UK for **12 months or more (either continuously or cumulatively) since the age of 18** will be subject to an overseas criminal record check, where this is available and appropriate.

The school recognises that it is not always possible to obtain overseas criminal record information due to differences in national systems, availability of records, language barriers, or where a country does not provide a suitable checking process. Where an overseas criminal record check cannot be obtained, the school will complete a **risk assessment** to consider the circumstances, the role being undertaken, the individual's employment history, and any other available safeguarding information.

The school will retain evidence of all reasonable attempts made to obtain overseas criminal record information, including correspondence, applications, responses and any reasons why information could not be obtained. This evidence, along with the completed risk assessment and any decision-making records, will be securely retained within the employee's personnel file.

The school will ensure that recruitment decisions continue to follow safer recruitment principles and that appropriate safeguarding measures are considered before an individual begins regulated activity with children.

It is not a legal requirement for existing staff who have ever lived or worked abroad for 12 months+ in total or continuously since the age of 18 years, but the governing body and senior leadership at John Ball School have made the decision that we will/will not risk assess existing staff to make a decision whether or not we will pursue overseas criminal records checks for existing members of staff, volunteers or governors.

4.5 Additional online checks for shortlisted candidates

As part of the shortlisting process, we may consider carrying out an online search for shortlisted candidates. This may help identify any incidents or issues that have happened, which are publicly available online which may be explored with the applicant at interview.

4.6 Single Central Record

We keep a single central record for the school. Generally, the information to be recorded is whether or not the following checks have been carried out or certificates obtained, and the date on which the checks were completed:

- an identity check;
- a barred list check;
- an enhanced DBS check;
- a prohibition from teaching check;
- further checks on people living or working outside the UK;
- a check of professional qualifications; and
- a check to establish the person's right to work in the United Kingdom.

The single central record will cover the following people:

- all staff (including supply staff) who work at the school
- all others who work in regular contact with children in the school including volunteers.
- Governors

In order to comply with the requirements of the Data Protection Act, we will not retain a copy of the individual's Disclosure and Barring Service (DBS) Certificate. However, copies of other documents used to verify the successful candidate's identity, right to work and required qualifications will be kept on their personnel file.

Appendix 4 makes it clear what should be in the SCR and provides the SG Governor with a checklist to use when visiting.

4.7 Visiting Professionals/Agency Workers/Third Party Staff

We only use supply agencies that are able to provide full written vetting information about their staff prior to them starting work at the school including photo ID sent ahead

of the member of staff.

The vetting information must contain the following:

- Photograph
- ID check
- Teaching Agency Check
- Qualification Evidence
- Medical Check
- Barred List Check and Date
- Valid DBS Date
- Enhanced DBS number
- Further Disclosure Information, if necessary
- Right to work in the UK Check
- Overseas Checks/Risk Assessment
- References Check
- CV History Check
- Confirmation of Level 1 safeguarding training within the last 12 months

We ask supply agencies to email the vetting information to the School Office Manager as well as to the school receptionist.

The school's receptionist checks this evidence on arrival, checking that the person presenting themselves for work is the same person on whom the checks have been made.

Any discrepancies will be reported to the School Business Manager immediately and the agency staff will not be able to start their work until satisfactory checks have been concluded.

Safer Recruitment records of regular agency workers are included in the school's Single Central Record, ie for all staff who come to the school for more than 1 day per half term.

We provide an induction for supply staff, which includes safeguarding and a briefing on any vulnerable children they will be working with.

4.8 Trainee/Student Teachers

Initial Teacher Training Students, e.g. Schools Direct Students, who are salaried by the school, have to undergo the same safer recruitment checks as regular staff, before they can start working for the school.

Safer Recruitment records for Initial Teacher Training Students, e.g. Schools Direct Students, who are salaried by the school, are included in the school's Single Central Record.

Where trainee teachers are fee-funded, it is the responsibility of the Training Provider to carry out the necessary checks.

Important change for 2026: the Crime and Policing Act 2026 has removed the 'supervision exemption' from regulated activity. Previously, a supervised volunteer teaching, training, instructing or supervising children on a regular basis was not in regulated activity. This exemption no longer applies. Any person, paid or unpaid (including volunteers), carrying out these activities on more than 3 days in a 30-day period, or overnight, is now in regulated activity and requires an enhanced DBS check with children's barred list information, regardless of whether they are supervised.

4.9 Regulated Activity

To establish whether or not an individual is engaging in regulated activity with children, we will consider two factors:

1. The role - unsupervised teaching, training, instruction, care or the supervision of children
2. The setting - if they are not performing one of the roles above, they may be carrying out an ancillary role within a specified setting. This includes positions such as a cleaner in a school.

If they meet the criteria above, they will be eligible for an Enhanced DBS check with a Child's Barred List check if they are:

- Are performing this role more than 3 times in a 30-day period
- Could have contact with children within the establishment
- Work there for the purpose of the establishment
- Are not employed on a temporary basis
- Are not in a supervised volunteer role

A person will be considered to be in 'regulated activity' if as a result of their work they:

- will be responsible, on a regular basis, in any setting for the care or supervision of children; or
- will regularly work in a school or college at times when children are on school or college premises (where the person's work requires interaction with children, whether or not the work is paid (unless they are a supervised volunteer), or whether the person is directly employed or employed by a contractor)

Any member of staff, volunteer or governor that will be working in regulated activity will have a barred list check carried out.

All visiting professionals e.g., PE coaches, Music teachers, Health Professionals and LA advisors have to provide the school with their valid enhanced DBS details.

All kitchen staff have to provide the school with their valid enhanced DBS details. It is the

responsibility of the Catering Contractor to carry out the necessary checks. All kitchen staff's safer recruitment records are included in the school's SCR.

All cleaning staff have to provide the school with their valid enhanced DBS details. It is the responsibility of the Cleaning Contractor to carry out the necessary checks.

All cleaning staff's safer recruitment records are included in the school's SCR.

All Breakfast Club and After School Club Personnel have to provide the school with their valid enhanced DBS details. It is the responsibility of the Extended School providers to carry out the necessary checks.

All Extended School personnel's safer recruitment records are included in the school's SCR.

It is the responsibility of the Business Manager to make sure all enhanced DBS checks are current and recorded.

4.10 Volunteers E.g. Parents/Carers and Work Experience Students

As per the guidance in Keeping Children Safe in Education **2026**, all volunteers will be risk assessed, in writing, to determine whether they require a DBS check and whether this needs to include a barred list check. Under no circumstances should a volunteer in respect of whom no checks have been obtained be left unsupervised or allowed to work in regulated activity.

Important change for 2026: the 'supervision exemption' has been removed

Previously, a volunteer who was directly supervised by a member of staff was not in regulated activity, however frequently they helped. The Crime and Policing Act 2026 has removed this exemption. Any volunteer whose role involves teaching, training, instructing or supervising children on more than 3 days in a 30-day period, or overnight, is now in regulated activity regardless of whether they are supervised, and we will obtain an enhanced DBS certificate with children's barred list information for them. Where a regular volunteer helps at more than one setting and, between them, meets this threshold, we will work with the other setting(s) to agree who obtains the check, and the volunteer may supply that information to each setting.

Existing volunteers who move into regulated activity as a result of this change (from 1 September 2026) will have their children's barred list status checked, either through a new enhanced DBS certificate with barred list information, or, where the volunteer already holds a recent enhanced DBS certificate without barred list information and there has been no break in service, through a standalone barred list check.

For volunteers who are not in regulated activity, for example someone helping on an occasional or one-off basis (such as accompanying a single school trip), there is no

requirement for an enhanced DBS check, and a barred list check must not be requested as this is not legally permitted.

The school may still choose to request a standard or enhanced DBS check (without barred list information) for a volunteer not in regulated activity, where this is judged necessary following a written risk assessment considering the nature of the role, what is already known about the volunteer, and whether the volunteer has other roles or references that speak to their suitability.

Under no circumstances should a volunteer whose role involves regulated activity be allowed to start before the necessary checks are complete, except where they are appropriately supervised in line with DfE guidance while the enhanced DBS certificate is awaited.

4.11 School Governors

The school will apply for a DBS check for all members of the governing body. Our Governing Body does take part in regulated activities with children and is accompanied around the school by a member of staff. If it is determined that any person is taking part in regulated activity, a barred list check will be requested.

and where necessary, complete a risk assessment. Existing governors will also be required to complete an overseas criminal history risk assessment in line with our agreed school procedures.

Section 128 checks see whether a person is banned from being involved in the management and governance of schools. All governors must also undergo a S128 check to confirm any directions which may have been made against them by the Secretary of State. This check will be carried out using the NCTL Teacher Service Portal.

All governors will receive appropriate safeguarding and child protection (including online) training at induction. This training should equip them with the knowledge to provide strategic challenges to test and assure themselves that the safeguarding policies and procedures in place in schools and colleges are effective and support the delivery of a robust whole school approach to safeguarding. Their training should be regularly updated.

All governors and proprietors should be aware of their obligations under the Human Rights Act 1998 21, the Equality Act 2010 22, (including the Public Sector Equality Duty²³), and their local multi-agency safeguarding arrangements.

4.12 Contractors

The Receptionist and /or a member of the Premises Team will always check the identity of contractors upon their arrival in the school.

Contractors and contractors' employees for whom an appropriate DBS check has not been undertaken will be supervised by a member of the Premises Team, if they will have contact with children.

If a self-employed contractor is working at the school and will have unsupervised contact with children, the school will obtain a DBS check, as self-employed people are not able to make an application directly to the DBS on their own account.

4.13 General Visitors to the School

We will not request DBS checks and barred list checks, or ask to see DBS certificates, for general visitors, e.g. children's relatives attending events in the school, etc. It is important to note that during these visits, the children will be supervised at all times by members of our school staff.

However, all other visitors will have a safeguarding check, which does include DBS and photographic I.D. This is completed by a member of the office team and is recorded on a 'Safeguarding details for Visitors' form (see appendix 8)

If these visitors are completing regulated activity within the school (e.g. Forest School Leader, clubs) they will be added to the school's Single Central Record.

For all visitors that come to John Ball School, they will be given a specific coloured lanyard depending on whether a DBS has been shown or not.

Red-indicates that the visitor **does not** have a DBS which requires the adult to be supervised at all times whilst on the school site.

Green-indicates that the visitors **does** have a valid DBS check in place and do not require supervision whilst in the school building.

On the back of all visitor badges, safeguarding reporting protocols are clearly listed.

John Ball also has a visiting speaker's policy which all staff are expected to adhere to.

5.0 Staff Conduct

5.1 Training

All staff will be supported to recognise the signs and symptoms of all forms of abuse and neglect, including physical abuse, emotional abuse, sexual abuse, exploitation, and other safeguarding concerns that may affect children and young people.

As part of their induction process, all new, temporary and supply staff will receive:

- appropriate safeguarding information and training to ensure they understand the school's safeguarding procedures, their responsibilities, and how to report concerns.
- All staff working in the school will be required to read and understand:
- the school's Safeguarding and Child Protection Policy;
- the Staff Code of Conduct;
- Keeping Children Safe in Education (2026) – Part One: Information for all school and college staff

Staff will be expected to understand the role they play in safeguarding children, including recognising concerns, responding appropriately, recording information accurately, and reporting concerns without delay to the Designated Safeguarding Lead (DSL).

We will also ensure that:

- All members of the governing body understand and fulfil their responsibilities.
- All new members of staff are provided with child protection and safeguarding awareness training at an induction session. Included in their arrival pack is the school safeguarding policy so that they know who to discuss a concern with.
- We have a Designated Safeguarding Lead (DSL) for safeguarding and at least one deputy, both of whom have undertaken the Designated Lead Training and who attend training every two years; and in addition to formal training, their knowledge and skills should be refreshed at regular intervals, this includes attendance at the DSL network meetings which are held termly by the Local Authority.
- All staff will receive regular child protection and safeguarding training at least annually with a particular focus on recognising signs of abuse, managing a disclosure as well as recapping monitoring and reporting procedures of abuse and suspected abuse. Staff sign to say they have received and understood this training. Where staff miss training it is the responsibility of the designated teacher to ensure that another opportunity for training is provided either in the school or remotely. In addition, staff will receive regular training and updates about safeguarding related issues to provide them with relevant skills and knowledge to safeguard children effectively.
- Safer Recruitment training is available to all relevant staff and governors who are involved in the recruitment process. This is required to be renewed every 5 years as stipulated by the Local Authority.

All school staff should receive, read and sign to say they understand the following documents:

- Keeping Children Safe in Education (2026) – Part One and Annex A and they must sign with the DSL to say this has been done.
- School's Code of Conduct
- School's Safeguarding and Child Protection Policy

Although not statutory, it is useful to ask staff to be familiar with 'What to do if you're worried a child is being abused', as it contains excellent examples of the different types of safeguarding issues.

All members of staff, volunteers, and governors know how to respond to a pupil who discloses abuse through delivery of the awareness raising pack "What to do if you are worried a child is being abused". (Appendix 5).

We provide separate annual training for volunteers. They must attend this if they wish to continue volunteering with us.

The safeguarding training of third-party staff/contractors will be verified and if necessary, further training may be given as part of the induction process. Third party colleagues will also sign the Staff Code of Conduct and sign to say that they have read and understood the school's Safeguarding policy and Part 1 of KCSIE 2026.

All parents/carers are made aware of the responsibilities of staff members with regard to child protection procedures through publication of the school's Safeguarding Policy on our website, and reference to it in our introductory school pack.

Our lettings policy will seek to ensure the suitability of adults working with children on school sites at any time. The school will expect after school club providers and lettings to use the non-statutory guidance of 'Keeping children safe during community activities, after school club and tuition' so they understand best practice for creating a safe environment for children in their care. The Premise Manager will ensure expectations and clear protocol of reporting are communicated to all parties who use the school site. If our school receives allegations about staff using our premises to run activities for children, we will follow our safeguarding policy, which includes contacting the LADO.

We will ensure that child protection type concerns or allegations against adults working in school are referred to the LA for advice, and that any member of staff found not suitable to work with children will be notified to the Independent Safeguarding Authority for consideration for barring, following resignation, dismissal, or when we cease to use their service in the case of a volunteer.

Our procedures will be reviewed and up-dated by the Governing Body on an annual basis during the summer term or in line with key legislation being launched or Serious Case reviews being published.

The name of the Designated Safeguarding Lead (DSL), Deputies and Designated Governor for Safeguarding will be clearly advertised around the school. This is currently in the form of posters which can be viewed by both the school community and parent community.

Should a child or a member of staff be concerned about another member of staff's conduct in relation to child protection then procedures are in place. All school staff should take care not to place themselves in a vulnerable position with a child. They should strictly adhere to the Department for Education and Skills (DfES) guidelines on teachers' behaviour and the school's policies.

5.2 Safer Working Practice

We make use of the Safer Recruitment Consortium document 'Guidance for Safer Working Practice for Adults who work with Children and Young People in Education Settings.' May 2019 as the basis for our Code of Conduct. All staff are expected to follow the John Ball School Staff Code of Conduct and the expectations set out in the staff handbook (see Code of Conduct and Staff Handbook).

Staff should take care not to place themselves in a vulnerable position with a child. It is always advisable for adults working with individual children to do so in view of other adults. If staff anticipate being in a situation that could be open to misinterpretation they should alert a senior manager in advance and inform the child's parent or carer. Staff should escort children of the same sex to the toilet but are not expected to be involved with toileting, unless the child has an additional need that has been brought to their attention by the parent/guardian and a strategy agreed in writing. We recognise that physical touch between adults and children in relation to the activity being provided is acceptable in public places.

Use of mobile phones on the school site

A new Statutory Framework for the EYFS was introduced in September 2025. Paragraph 3.4 of this document makes clear the requirement that all settings (which includes schools) safeguarding policies and procedures must include an explanation of the action to be taken in the event of an allegation being made against a member of staff, and cover the use of mobile phones and cameras in the setting.

All school staff will use cameras to record pupil achievements and assessments. Cameras used should be those bought and owned by the school and provided. Staff will not and should not use their own personal mobiles and cameras to take

photographs of children. Pictures taken on school devices should then be downloaded onto school PCs and laptops. Pictures of children taken in school should not be downloaded onto memory sticks and taken out of school.

The school's Computing Lead will ensure that staff have the necessary access to equipment for these purposes.

Staff should only use mobile phones during non-class contact times and where possible use them out of sight of pupils and areas such as the staffroom or off site. Staff should not use phones when on duty or in charge of pupils i.e. playgrounds. There would be an exception to this if a staff member needed to use their phone in an emergency situation e.g. a school trip.

5.3 Managing Allegations Against Staff

We understand that a parent/pupil/another staff member may make an allegation against a member of staff (including volunteers and supply staff). If such an allegation is made:

The member of staff receiving the allegation will immediately inform the Head Teacher or the DSL if the Head Teacher is not present.

The Head Teacher or the senior teacher on all such occasions will discuss the content of the allegation with the Local Authority Designated Officer (LADO) for Child Protection. If the allegation made to a member of staff concerns the Head Teacher, the person receiving the allegation will immediately inform the Chair of Governors who will consult as above, without notifying the Head Teacher first.

The School will follow the Lewisham Local Authority procedures in the LADO protocol, updated in April 2018, for managing allegations against staff, and statutory guidance 'Keeping Children Safe in Education' (2026). Under no circumstances will we send a child home, pending such an investigation, unless this advice is given exceptionally, as a result of an Allegations/Senior Strategy Meeting.

Individuals who are the subject of allegations should be informed of these as soon as possible, as should the parents and carers of any children involved. However, every effort must be taken to maintain confidentiality, in order to comply with the reporting restrictions in the Education Act 2011.

Suspension of the member of staff, excluding the Head teacher, against whom an allegation has been made needs careful consideration, and we will consult the LADO for Child Protection, or the School's Personnel Officer. In the event of an allegation against the Head Teacher, the decision to suspend will be made by the Chair of Governors with advice as in 7.8 above.

In the event of an allegation arising for a community user, there are procedures for

managing the suspension of a contract.

The name of any member of staff considered not suitable to work with children will be given to the Department for Education Misconduct Team, with the advice and support of Education Personnel and in accordance with the Barring Regulations.

Any child making such an allegation will be treated sensitively and made to feel safe and listened to. If there are any immediate concerns of safety action must be taken to remove the child from harm. Parents or carers of a child or children involved should be told about the allegation as soon as possible if they do not already know of it.

Police need to be contacted at the earliest opportunity when a victim of a crime makes an allegation of serious sexual assault. Any delay will be likely to have a serious impact upon safeguarding/the reassurance of the victim and securing all available evidence. Criminal procedures and considerations must be placed above internal disciplinary/suspension protocols in such instances.

5.4 Organisations or Individuals using school premises.

Allegations relating to an incident when an individual or organisation was using school premises for the purposes of running activities for children, schools should follow their safeguarding policies and procedures, including informing the LADO.

5.5 Whistleblowing

The staff and governors of John Ball Primary School seek to run all aspects of school business and activity with full regard for high standards of conduct and integrity. In the event that members of school staff, parents, governors or the school community at large become aware of activities which give cause for concern, John Ball Primary School has established the following whistleblowing policy, or code of practice, which acts as a framework to allow concerns to be raised confidentially and provides for a thorough and appropriate investigation of the matter to bring it to a satisfactory conclusion. Throughout this policy, the term whistleblower denotes the person raising the concern or making the complaint. It is not meant in a pejorative sense and is entirely consistent with the terminology used by Lord Nolan as recommended in the Second Report of the Committee on Standards in Public Life: Local Spending Bodies published in May 1996.

John Ball Primary School is committed to tackling fraud and other forms of malpractice and treats these issues seriously. John Ball Primary School recognises that some concerns may be extremely sensitive and has therefore developed a system which allows for the confidential raising of concerns within the school environment but also has recourse to an external party outside the management structure of the school.

John Ball Primary School is committed to creating a climate of trust and openness so that a person who has a genuine concern or suspicion can raise the matter with full confidence that the matter will be appropriately considered and resolved. The provisions of this policy apply to matters of suspected fraud and impropriety and not matters of more general grievance which would be dealt with under the John Ball Primary School grievance procedures.

When might the whistle blowing policy apply?

The type of activity or behaviour which John Ball Primary School considers should be dealt with under this policy includes:

- child protection concerns relating to other members of staff
- manipulation of accounting records and finances
- inappropriate use of school assets or funds
- decision-making for personal gain
- any criminal activity
- abuse of position
- fraud and deceit
- serious breaches of school procedures which may advantage a particular party (for example tampering with tender documentation, failure to register a personal interest)

We recognise that children cannot be expected to raise concerns in an environment where staff fail to do so. All staff should be aware of their duty to raise concerns about the attitude or actions of colleagues **in relation to children**. If necessary, they should speak to the designated Safeguarding Governor or Chair of Governors, or the LA Designated Child Protection Officer (LADO) **via the DSL, if they are not the same person**.

Where a staff member feels unable to raise an issue with the individuals outlined, or feels that their genuine concerns are not being addressed, other whistleblowing channels are open to them, as outlined in KCSIE 2026. The NSPCC runs a whistleblowing helpline on behalf of the Home Office, the number is 0808 800 5000.

What action should the whistleblower take?

John Ball Primary School encourages the whistleblower to raise the matter internally in the first instance to allow those school staff and governors in positions of responsibility and authority the opportunity to right the wrong and give an explanation for the behaviour or activity.

John Ball Primary School has designated a number of individuals to specifically deal

with such matters and the whistleblower is invited to decide which of those individuals would be the most appropriate person to deal with the matter.

Head teacher – Jacqui Noakes, headteacher@johnball.lewisham.sch.uk 020 8852 1601

LADO– **Caroline Aitken**

Chair of Governors – Judith Wilkonson, c/o John Ball Primary School, 020 8852 1601 or jwilkinson@johnball.lewisham.sch.uk

The whistleblower may prefer to raise the matter in person, by telephone or in written form marked private and confidential and addressed to one of the above-named individuals. All matters will be treated in strict confidence and anonymity will be respected wherever possible.

Alternatively, if the whistleblower considers the matter too serious or sensitive to raise within the internal environment of the school, the matter should be directed in the first instance to the Council's Head of Audit & Risk, 020 8314 9114. The Council has its own procedures for dealing with such matters and will ensure every effort to respect the confidentiality of the whistleblower. The Council will ensure relevant officers of the Department for Education and Employment are informed as appropriate. In addition, information and advice can be obtained from the charity Public Concern at Work. This charity offers free legal advice in certain circumstances to people concerned about serious malpractice at work. Their literature states that matters are handled in strict confidence and without obligation.

Contact details for the charity are as follows:

Public Concern at Work
The Green House
244-254 Cambridge Heath Road
London E2 9DA
Telephone number 020 3117 2520

How will the matter be progressed?

The individual(s) in receipt of the information or allegation [the investigating officer(s)] will carry out a preliminary investigation. This will seek to establish the facts of the matter and assess whether the concern has foundation and can be resolved internally. The initial assessment may identify the need to involve third parties to provide further information, advice or assistance, for example involvement of other members of school staff, legal or personnel advisors, the police, the Department for Education and Employment, the Council. Records will be kept of work undertaken and actions taken throughout the investigation. The investigating officer(s), possibly in conjunction with

the governing body, will consider how best to report the findings and what corrective action needs to be taken. This may include some form of disciplinary action or third-party referral such as the police.

The whistleblower will be informed of the results of the investigation and the action taken to address the matter. Depending on the nature of the concern or allegation and whether or not it has been substantiated, the matter will be reported to the governing body and the Council.

If the whistleblower is dissatisfied with the conduct of the investigation or resolution of the matter or has genuine concerns that the matter has not been handled appropriately, the concerns should be raised with the investigating officer(s), the governing body and/or directed to the Council.

Respecting confidentiality

Wherever possible John Ball Primary School seeks to respect the confidentiality and anonymity of the whistleblower and will as far as possible protect him/her from reprisals.

John Ball Primary School will not tolerate any attempt to victimise the whistleblower or attempts to prevent concerns being raised and will consider any necessary disciplinary or corrective action appropriate to the circumstances.

Raising unfounded malicious concerns

Individuals are encouraged to come forward in good faith with genuine concerns with the knowledge they will be taken seriously. If individuals raise malicious unfounded concerns or attempt to make mischief, this will also be taken seriously and may constitute a disciplinary offence or require some other form of penalty appropriate to the circumstances.

Existing good practice within John Ball Primary School in terms of its systems of internal control both financial and non-financial and the external regulatory environment in which the school operates ensure that cases of suspected fraud or impropriety rarely occur. This whistleblowing policy is provided as a reference document to establish a framework within which issues can be raised confidentially internally and if necessary outside the management structure of the school. This document is a public commitment that concerns are taken seriously and will be actioned.

Escalating concerns / disagreements between professionals

We follow the LSCB advice on escalating concerns or professional differences in respect of safeguarding children.

Please see appendix 6 & 7 for the process to be followed should this be the case.

6.0 General Safeguarding

6.1 Health and Safety

Our Health and Safety policy, set out in a separate document, is reviewed annually by the governing body. It reflects the consideration we give to the protection of our children both within the school environment and when away from the school when undertaking school trips and visits.

6.2 Attendance

Our policy on attendance is set out in a separate document and is reviewed annually by the governing body. John Ball School recognises that poor attendance can be an indicator that a child is experiencing abuse. The attendance officer, Sharon Windham, and senior leadership team monitor attendance weekly and report concerns to the Attendance & Welfare Officer at regular meetings.

John Ball school has enrolled in a programme called 'Study Bugs' to monitor children's attendance. The recorded data will be accessible to the Local Authority, in line with the new requirement from the DfE in Working together to improve school attendance - GOV.UK (www.gov.uk) (July 2026). The objective is to share this information with the local authority in a bid to support the improvement of school attendance and the provision of the most appropriate support.

6.3 Information Sharing of Child Protection Files

When children leave John Ball (including in year transfers) the designated safeguarding lead will ensure their child protection file is transferred to the new school or college as soon as possible, and within 5 days for an in-year transfer or within the first 5 days of the start of a new term. This will be transferred separately from the main pupil file, ensuring secure transit, and confirmation of receipt will be obtained. In addition to this, the Designated Safeguarding Lead may also consider if it would be appropriate to share any additional information with the new school or college in advance of a child leaving to help them put in place the right support to safeguard this child and to help the child thrive in the school or college. For example, information that would allow the new school or college to continue supporting children who have had a social worker and been victims of abuse and have that support in place for when the child arrives.

6.4 Online Safety and Digital Safeguarding and Mobile Technology

We ensure pupils at John Ball School are protected while using digital technologies at the school. The school is committed to including digital technologies, in particular, internet use, in our curriculum. In so doing we recognise the inherent risks posed by this useful learning tool. If there are concerns about a child in this area, the designated safeguarding lead (or a deputy), will consider referring into the Cyber Choices programme. Full compliance with the school Digital Safeguarding policy will mitigate these risks and help to ensure pupils are safe online.

Pupils are responsible for good behaviour on the Internet, just as they are in a classroom or a school corridor. General school rules apply. We do request that all children in Years 1-6 and their families sign a code of conduct in relation to our expectations of how they behave when online.

The Internet, primarily, is provided for pupils to conduct research and back-up their work. Access is a privilege not a right and that access requires responsibility.

Individual users of the Internet are responsible for their behaviour and communications over the network. Users must comply with school standards and honour the agreements they have signed.

The school does have a separate 'Online Safety' policy.

Mobile phone policy

In line with KCSIE 2026 and DfE statutory guidance on mobile phones in schools, **John Ball** is a mobile phone-free environment by default. Pupils do not have access to their mobile phone during the school day, including lessons, time between lessons, breaktimes and lunchtime, other than by exception.

Only Year 5 and 6 pupils that have consent to walk home alone are allowed to bring in a non smart phone. The only exceptions to this are outlined in section 5.2.

All phones brought into school should be handed to their teacher straight away. They will be stored safely throughout the day and returned to children as they are dismissed.

- From September 2026, pupils moving into Year 5 and all new pupils to Year 5 and 6, will only be allowed to bring in a basic phone (sometimes referred to as 'dumb' phones or 'feature' phones) to school that only allows calls and text messages. Smart phones will not be allowed.
- From September 2027, all pupils that bring in a phone will only be allowed a basic phone and no smart phones will be allowed.

Generative AI

We recognise the growing use of Generative AI by children and staff, and the associated safeguarding, data protection and intellectual property risks highlighted in KCSIE 2026. Staff and pupils are supported to use AI safely and effectively in line with DfE guidance and training materials on the safe and effective use of Generative AI in education, and any concerns about AI-generated or AI-manipulated content, including sexual imagery of children, are treated as child sexual abuse material and reported to the DSL immediately.

6.5 Filtering and Monitoring Systems

As part of our statutory responsibility to safeguard and promote the welfare of all pupils, John Ball is committed to providing a safe online environment that supports effective teaching and learning while protecting children from online risks.

Filtering and monitoring systems protect pupils and staff from harmful and inappropriate content online. The DSL and Headteacher have a Senso account. Senso is a cloud-based safeguarding and network management platform designed primarily for schools.

It provides proactive web content filtering and real-time device monitoring to protect pupils from harmful material while keeping them focused on their learning.

Harmful content may be legal or illegal, and could include:

- Pornography
- Promotion of self-harm and/or suicide
- Misogyny/Misandry
- Racism
- Fake news
- Extremist views

In line with DfE guidance, the governing body ensures that robust filtering and monitoring systems are in place to limit children's exposure to harmful and inappropriate content through the school's IT systems. These systems are reviewed regularly to ensure their effectiveness, and updates are made in response to new risks, changing technology, or emerging guidance.

The leadership team and relevant staff are expected to:

- Be aware of the filtering and monitoring systems in place.
- Understand how these systems function and how to manage them effectively.
- Know how to escalate any concerns arising from online activity.

When reviewing filtering and monitoring arrangements, the school takes into account:

- The number and age range of pupils.
- The specific needs of vulnerable pupils who may be at greater risk of harm.
- The frequency and ways in which pupils access the school's IT systems.

The school follows the Department for Education's Filtering and Monitoring Standards, which recommend that schools:

- Clearly identify and assign roles and responsibilities for managing filtering and monitoring.
- Review the systems and provisions at least annually.
- Block harmful and inappropriate content without unnecessarily restricting access to learning resources.
- Implement effective monitoring strategies that are appropriate to the school's safeguarding needs.

We use the DfE's 'Plan Technology for Your School' self-assessment tool to evaluate our current provision and receive tailored recommendations for improvement.

The governing body regularly reviews these standards and works in collaboration with IT staff and service providers to ensure continued compliance and protection for all users of the school's digital infrastructure.

6.6 Anti-Bullying Policy

Our policies on anti-bullying and cyberbullying are set out in separate documents and are reviewed annually by the governing body. We expect staff to acknowledge that to allow or condone bullying, constitutes a lack of duty of care, which may lead to consideration under child protection procedures.

All behaviour will be logged by staff on Arbor which will allow SLT to track ongoing behaviour carefully.

Both policies are written in line with advice and statutory guidelines set out in the DfE guidance *Preventing Bullying*, in July 2026 and *Approaches to Preventing and Tackling Bullying*, June 2018.

6.7 Supporting Children Who Are Questioning Their Gender

John Ball recognises that some children and young people may question their gender identity. Staff will respond to all children with dignity, respect, sensitivity and compassion,

ensuring that the child's welfare remains paramount in accordance with **Keeping Children Safe in Education (2026)** and **Working Together to Safeguard Children (2026)**.

The school recognises that some younger children may go through a period of questioning their gender and that, for many, this may not continue into adulthood. Staff will avoid making assumptions and will take time to understand the child's views, wishes and feelings through a supportive, professionally curious and safeguarding-informed approach.

Children who are questioning their gender may experience a range of vulnerabilities, including bullying, discrimination, social isolation, anxiety, self-harm, poor mental health or other complex psychosocial needs. Any safeguarding concerns will be considered within the wider context of the child's circumstances, and appropriate support will be offered or referrals made where necessary.

The school will:

- provide a safe, respectful and inclusive environment where all pupils are treated with dignity;
- take a robust and proactive approach to preventing and responding to all forms of bullying, harassment, discrimination and prejudice;
- avoid reinforcing rigid gender stereotypes through its policies and practice wherever possible;
- ensure that any safeguarding concerns are reported to the Designated Safeguarding Lead (DSL);
- work closely with parents or carers wherever appropriate and involve them in decisions relating to support for their child unless doing so would place the child at increased risk of harm or compromise their safety;
- consider requests for support on an individual basis, taking account of safeguarding responsibilities, the child's best interests, relevant legislation and statutory guidance.

Requests Relating to Social Transition

Where a child or their parent/carer requests support relating to social transition, the

school will consider each request carefully on a case-by-case basis. Decisions will not be made by individual members of staff but through the school's established decision-making processes, led by the Headteacher and Designated Safeguarding Lead, with appropriate involvement of parents or carers unless there are safeguarding reasons why this would not be appropriate.

The school will:

- carefully assess the safeguarding implications of any request;
- consider the child's wishes and feelings alongside their age, understanding and individual circumstances;
- seek appropriate advice where necessary;
- document the decision-making process and maintain accurate records;
- review decisions regularly to ensure support remains appropriate and in the child's best interests.
- No member of staff should agree to or implement changes relating to a child's social transition without the school's agreed decision-making process being followed.

The school also recognises that a child's views or circumstances may change over time. Requests to review previous decisions or support a child who wishes to detransition will be considered sensitively, with appropriate safeguarding support and involvement of parents or carers where appropriate.

Single-Sex Facilities

In accordance with statutory guidance, pupils will use toilets, changing rooms and shower facilities designated for their biological sex.

Where a pupil who is questioning their gender does not wish to use these facilities, the school will consider whether suitable alternative arrangements can be provided, where reasonably practicable. Any alternative arrangements will not compromise the safety, privacy, dignity or wellbeing of the pupil concerned or other pupils.

Where mixed-sex toilet facilities are provided, the school will ensure appropriate safeguarding measures are in place and undertake regular risk assessments to maintain the safety and privacy of all users.

The school will keep appropriate records of any agreed arrangements and review these regularly.

Physical Education and Sport

The school is committed to ensuring all pupils can participate safely in physical education and sporting activities.

Where activities require separation by biological sex for reasons of safety, fairness or the nature of the sport, pupils will participate in accordance with statutory guidance. Where there are no safety considerations and a pupil requests support relating to participation, the school will consider the request individually through its safeguarding and decision-making processes, balancing the rights, safety and wellbeing of all pupils.

Throughout any decision-making process, the school will continue to comply with its safeguarding responsibilities and its duties under equality and human rights legislation.

6.8 Physical Intervention Policy

Our policy on physical intervention, set out here, is also referred to in the Behaviour for Learning Policy and Anti bullying Policies. It is reviewed annually by the governing body. We acknowledge that staff must only ever use physical intervention as a last resort, and that at all times it must be the minimum force necessary to prevent injury to themselves, another person or property. Individual Risk Assessments in the form of Behaviour Support Plans are completed for particular pupils who have a higher likelihood of needing physical intervention and/or restraint and staff who work closely with these students are provided with additional Positive Handling training.

There are circumstances in which adults working with children displaying extreme behaviours can legitimately intervene by using either non-restrictive or restrictive physical interventions. This is a complex area and adults and organisations must have regard to government guidance and legislation and the policies and practice of their specific organisation.

The use of physical intervention should, wherever possible, be avoided. It should only be

used to manage a child or young person's behaviour if it is necessary to prevent personal injury to the child, other children or an adult, to prevent serious damage to property or in what would reasonably be regarded as exceptional circumstances. When physical intervention is used it should be undertaken in such a way that maintains the safety and dignity of all concerned

The scale and nature of any physical intervention must be proportionate to both the behaviour of the individual to be controlled and the nature of the harm they may cause. The minimum necessary force should be used and the techniques deployed in line with recommended policy and practice.

Under no circumstances should physical force or intervention be used as a form of punishment. The duty of care which applies to all adults and organisations working with children and young people requires that reasonable measures are taken to prevent children being harmed. The use of unwarranted physical force is likely to constitute a criminal offence.

In settings where restrictive physical interventions may need to be employed regularly, i.e. where adults are working with children with extreme behaviours associated with learning disability or autistic spectrum disorders, the employer should have a policy on the use of such intervention, as part of a wider behaviour management policy. Individual care plans, drawn up in consultation with parents/carers and where appropriate, the child, should set out the strategies and techniques to be used and those which should be avoided. Risk assessments should be carried out where it is foreseeable that restrictive physical intervention may be required.

In all cases where physical intervention is employed the incident and subsequent actions should be documented and reported. This should include written and signed accounts of all those involved, including the child or young person. The parents/carers should be informed the same day.

Any incidents are reported to the governing body termly, and if the restraint has been witnessed by other children, a member of SLT will talk to them and provide the necessary reassurance.

DCSF Guidance January 2009

At all times children are encouraged to take responsibility for their own safety and movement around the school.

Staff will use verbal instructions, visual signs and gestures or position themselves to avoid children being in situations, or handling objects which may be dangerous to themselves or others.

There are occasions where parents and children should be aware that staff may use

physical reinforcement. The least restrictive restraint possible to prevent abusive or disruptive behaviour will be used only when all other techniques and strategies have been tried or are unsuccessful, or immediately when a child or adult may be hurt or in danger. Physical restraint will be used only to help a child regain self-control.

All Teaching and Learning Support Assistants, Class Teachers and Senior Managers involved with pupils where there is an ongoing need to restrain pupils will have appropriate training and parents will be informed. This is usually as the result of a risk assessment being carried out.

On a day-to-day basis, physical reinforcement may include:

A.

- Holding a child's hand
- Walking with young children outside school
- To comfort a distressed child
- Prompting as part of a teaching programme
- Point to the circle for example – may lightly guide hand
- Assisting with dressing / undressing PE
- Assisting with toileting
- Amount of help needed will be discussed with individual parents

B.

- Stopping a child from touching or handling or removing objects which can be dangerous
- If persisting in touching electrical / plumbing equipment
- Handling sharp objects
- Comforting a child who is upset.
- Perhaps putting arm around child after an incident / accident

For sections C and D a member of the Senior Leadership Team would be made aware or be involved if the actions detailed were taken. Parents would also be notified. Notes of the incident would be made in the school's incident book and where violence to staff occurs the relevant violence to staff forms would be completed and sent to the authority

C.

- Holding a child who is in danger or hurting him/herself or another child/children or adult.
- To stop an argument which has become physical
- Where a child is in danger of hurting him/herself on furniture or with an object
- Where a child is hitting, kicking, punching, spitting or throwing objects at others

D.

Physically removing a child from the situation:

- in which he/she is obviously, persistently distressed and does not respond to

verbal or visual instructions to remove him/herself

- is significantly disrupting / distressing other children because of the level of noise, or length of time involved. If at all possible other children will be removed from the situation instead. In all cases staff will ensure that all strategies agreed have been tried in order to de-escalate the situation before removing a pupil from class.

The SLT will ensure that appropriately trained staff are deployed if physical restraint is required. Where physical restraint is required 2 adults should be present.

The SLT will also ensure that where a pupil's behaviour has escalated and is persistently and consistently in need of physical restraint that the appropriate risk assessments are carried out in order to ensure staff safety. This will include an individual risk assessment of the child, noting any indicators of anxiety and stress in the child, likely triggers, calming techniques, strategies which may be useful and agreed responses to incidents.

Where physical restraint has taken place then the child's parents / carers will be contacted so they are aware this is the case.

Where physical restraint has taken place then the child's view on this process should be sought and recorded.

Intimate and Personal Care

Some job responsibilities necessitate intimate physical contact with children on a regular basis, for example assisting young children with toileting, providing intimate care for children with disabilities or in the provision of medical care. The nature, circumstances and context of such contact should comply with professional codes of practice or guidance and/or be part of a formally agreed plan, which is regularly reviewed. The additional vulnerabilities that may arise from a physical or learning disability should be considered and be recorded as part of an agreed care plan. The emotional responses of any child to intimate care should be carefully and sensitively observed, and where necessary, any concerns passed to senior managers and/or parents/carers.

All children have a right to safety, privacy and dignity when contact of a physical or intimate nature is required and depending on their abilities, age and maturity should be encouraged to act as independently as possible.

The views of the child should be actively sought, wherever possible, when drawing up and reviewing formal arrangements. As with all individual arrangements for intimate care needs, agreements between the child, parents/carers and the organisation must be negotiated and recorded.

- adhere to the organisation's intimate care guidelines or code of practice

- make other staff aware of the task being undertaken
- explain to the child what is happening
- consult with senior managers and parents/carers where any variation from agreed procedure/care plan is necessary
- record the justification for any variations to the agreed procedure/care plan and share this information with parents
- ensure that any changes to the agreed care plan are discussed, agreed and recorded.

At John Ball School we ensure that:

- Children with additional toileting needs will be treated with respect in a sensitive and professional manner to maintain their welfare and dignity.
- Children will be supported and encouraged to be as independent and autonomous as possible.
- The School will work in partnership with parents or carers and any other professionals involved to develop an individual plan and maintain a consistent approach at home and at school.

Precautions to be taken while changing a child include:

- staff to wear fresh aprons and disposable gloves while changing a child
- soiled nappies securely wrapped and disposed of appropriately. The Premises Manager will ensure that all soiled items are disposed of appropriately. Staff should use the sanitary bin in the medical room.
- changing area / toilet to be left clean. Caretaking / cleaning staff to be informed
- hot water and soap available to wash hands as soon as changing is done
- paper towels to be available to dry hands.

It is recommended that mobile children should be changed standing up.

The following resources should be available:

- hot running water and soap
- paper towels
- aprons and gloves
- nappy bags
- cleaning equipment
- bin
- a supply of spare nappies and wipes (provided by the child's parent / carer) • spare clothes

Staff changing children need to feel confident in carrying out this task in line with school policy and best practice and guidance will be arranged as necessary within the school.

To allay staff concerns regarding false allegations of abuse school guidelines will be discussed with the parents/carers of children with regular toileting needs. Information given to parents and carers will include:

- Who will change their child (only permanent members of staff, known to their child-all of whom will have DBS checks)
- Where changing will take place
- That another appropriate adult is nearby and is aware of the task being undertaken.
- That other staff including management will remain highly vigilant for any signs or symptoms of improper practice.

While there are no regulations that state that a second member of staff must be available to supervise the changing process, we will make our own judgement based on their knowledge of the child/ family.

Section 18 in the Government guidance 'Safe Practice in Education' states that:

'Staff should ensure that another appropriate adult is in the vicinity and is aware of the task to be undertaken.' Therefore, it is good practice that the member of staff changing a child should inform another member of staff.

Refs: Promoting personal development in foundation and key stage 1 –continence. Guidance published by Sure Start Unit from guidance developed by the Council for Disabled Children in conjunction with Leicester City Council.

6.9 School Visits

We have clear protocols in place to ensure the safety of children whilst on school trips (see Educational Visits policy). These include:

- Visit procedures to be documented by staff and agreed with the Educational Visits Coordinator (all members of SLT will complete EVC training with Wide Horizons or other regulated provider of EVC training).
- A briefing for parents going on the trips including detailed information about complying with safeguarding responsibilities and what to do if a child discloses to them
- Defined roles and responsibilities for school staff
- Risk assessments
- DBS/barred list checks for parents/carers where appropriate

6.10 Looked After Children (LAC)

Our Head Teacher, Jacqui Noakes, and our Designated Safeguarding Lead (DSL), Cassey Kiely, are designated teachers (DT) for Looked After Children and ensure that

appropriate staff have the information they need in relation to a child's looked after legal status and contact arrangements with birth parents or those with parental responsibility. The Head Teacher and the Inclusion Leader also have information about the child's care arrangements and the levels of authority delegated to the carer by the authority looking after him/her.

The DT for Looked After Children has details of the child's social worker and the name of the virtual school head in the authority that looks after the child.

Aoine Wilson is the designated Governor for Looked After Children (LAC). In October 2026, when Aoine Wilson's term in Governance is up, it will be Carrie Radford.

A separate policy sets out our systems and procedures in relation to LAC, which has been written with reference to the two statutory DfE guidance documents, 'Designated Teacher for looked after and previously looked after children' and 'Promoting the education of looked after and previously looked after children' released in February 2018.

6.11 Children Absent From Education

All children, regardless of their circumstances, are entitled to a full-time education which is suitable to their age, ability, aptitude and any special educational needs they may have. Local authorities have a duty to establish, as far as it is possible to do so, the identity of children of compulsory school age who are absent from education in their area. A child absent from education, particularly on repeat occasions or for prolonged periods is a potential indicator of abuse or neglect. School and college staff should follow the school's procedures for dealing with children that are absent from education, particularly on repeat occasions, to help identify the risk of abuse and neglect, including sexual exploitation, and to help prevent the risks of them going missing in the future.

John Ball School places a great emphasis on regular and punctual attendance and we promptly follow up any unexplained absence. It is essential that all staff are alert to signs to look out for and the individual triggers to be aware of when considering the risks of potential safeguarding concerns such as travelling to conflict zones, FGM and forced marriage. John Ball School has both an admission register and attendance register as required by law. All pupils are placed on both registers. John Ball School informs and seeks guidance from the Local Authority before any child is deleted from the admission register. No child is deleted unless there are appropriate checks conducted to ensure that the child is not at risk from being missing from education. A child may be deleted from the admission register for the following reasons.

- The child has been taken out of school by their parents and is being educated outside the school system e.g. home education;
- The child ceased to attend the school and no longer lives within reasonable distance from the school at which they are registered;
- The child has been certified by the education medical officer as unlikely to be in a fit state of health to attend school before ceasing to be of compulsory school age, and neither he/she nor his/her parent has indicated the intention to continue to attend the school after ceasing to be of compulsory school age;
- Are in custody for a period of more than four months due to a final court order and the Headteacher does not reasonably believe that they will be returning to the school at the end of that period; or,
- Have been permanently excluded. The Local Authority must be notified when the school is to delete a pupil from its register under the above circumstances. This should be done as soon as the grounds for deletion are met, but no later than deleting the pupil's name from the register. It is essential that schools comply with this duty so that Local Authorities can, as part of their duty to identify 8 regulation 4 of the Education (Pupil Registration) (England) Regulations 2006 9 Regulation 12(3) of the Education (Pupil registration) (England) Regulations 2006 14 children of compulsory school age who are missing education, follow up with any child who might be in danger of not receiving an education and who might be at risk of abuse or neglect.

John Ball School informs the Local Authority of any pupil who fails to attend school regularly, or has been absent without the school's permission for a continuous period of 10 school days.

6.12 Children with Special Educational Needs and Disabilities

For a variety of reasons, children with additional needs face an increased risk of abuse and neglect, therefore adults are expected to take extra care to correctly interpret apparent signs of abuse or neglect. Indications of abuse will be reported as for other pupils.

Children and young people with special educational needs and disabilities can face additional safeguarding challenges because:

- There may be assumptions that indicators of possible abuse such as behaviour, mood and injury relate to the child's disability without further exploration;
- Children with SEN and disabilities can be disproportionately impacted by things like bullying without outwardly showing any signs; and
- Difficulties may arise in overcoming communication barriers

At John Ball School we identify pupils who might need more support to be kept safe or

to keep themselves safe by:

- All staff having strong positive relationships with children and families
- Noticing changes in behaviour, conduct of children or families
- Sharing concerns in a timely and appropriate manner
- The Senior Leadership team carries out reviews of concerns via Safeguarding meetings on a weekly basis
- The DSL and DDSLs make appropriate referrals for children and families to a range of agencies and organisations
- Having a joint working approach with families.

6.13 Young carers

The school recognises that young carers are children and young people who take on caring responsibilities for a family member who may have a physical or mental health condition, disability, substance misuse issue, or other support need. Young carers may face additional barriers to their safety, wellbeing and education, including tiredness, missed learning, difficulties with attendance, social isolation, emotional pressures, and reluctance to disclose challenges at home due to concerns about what may happen to their family.

Staff will remain alert to signs that a child may have caring responsibilities and understand that young carers may not always identify themselves or ask for support. The school will provide a safe and supportive environment where children feel able to share their experiences and access appropriate help.

Where a child is identified as a young carer, staff will discuss their needs with the Designated Safeguarding Lead (DSL) and consider what support may be appropriate. This may include pastoral support, signposting to community-based early help, referral for a Family Help (Targeted Early Help) assessment, or working with relevant partner agencies to ensure the child and family receive appropriate support.

The school will work collaboratively with children, parents/carers and partner agencies to ensure that young carers are supported to achieve their full potential and that their caring responsibilities do not negatively impact on their safety, wellbeing, attendance, education or development.

Where there are concerns that a young carer's circumstances indicate they may be at risk of harm or that their needs are not being met, the DSL will follow Lewisham's Multi-Agency Threshold Guidance and take appropriate safeguarding action.

6.14 Children with Medical Conditions

Children with a medical condition may be more vulnerable to abuse, neglect, and other safeguarding risks, including missed education due to ill health, and staff should ensure that any concerns are considered alongside, rather than dismissed because of, a child's medical condition. Our Supporting Pupils with Medical Conditions policy sets out our

arrangements in more detail.

6.15 Fabricated Induced Illness

Fabricated or induced illness (FII) is a rare form of child abuse. It occurs when a parent or carer, usually the child's biological mother, exaggerates or deliberately causes symptoms of illness in the child.

FII is also known as 'Munchausen's syndrome by proxy' (not to be confused with Munchausen's syndrome, where a person pretends to be ill or causes illness or injury to themselves).

FII covers a wide range of symptoms and behaviours involving parents seeking healthcare for a child. This ranges from extreme neglect (failing to seek medical care) to induced illness.

Behaviours in FII include a parent or other carer who:

- persuades healthcare professionals that their child is ill when they're perfectly healthy
- exaggerates or lies about their child's symptoms
- manipulates test results to suggest the presence of illness – for example, by putting glucose in urine samples to suggest the child has diabetes • deliberately induces symptoms of illness – for example, by poisoning her child with unnecessary medication or other substances

If you suspect that a parent/carers may be fabricating or inducing illness in their child, you should not confront them directly. It's unlikely to make the person admit to wrongdoing, and it may give them the opportunity to dispose of any evidence of abuse. You must immediately report any concerns to the DSL using the concerns form.

Please see the further NHS overview below:

<https://www.nhs.uk/mental-health/conditions/fabricated-or-induced-illness/overview/>

6.16 Private Fostering

A private fostering arrangement is one that is made privately (without the involvement of a local authority) for the care of a child under the age of 16 years (under 18, if disabled) by someone other than a parent or close relative, in their own home, with the intention that it should last for 28 days or more.

A close family relative is defined as a 'grandparent, brother, sister, uncle or aunt' and includes half-siblings and step-parents; it does not include great-aunts or uncles, great

grandparents or cousins.

Parents and private foster carers both have a legal duty to inform the relevant local authority at least six weeks before the arrangement is due to start; not to do so is a criminal offence.

Whilst most privately fostered children are appropriately supported and looked after, they are a potentially vulnerable group who should be monitored by the local authority, particularly when the child has come from another country. In some cases, privately fostered children are affected by abuse and neglect, or are involved in trafficking, child sexual exploitation or modern-day slavery.

Schools have a mandatory duty to report to the local authority where they are aware or suspect that a child is subject to a private fostering arrangement. Although schools have a duty to inform the local authority, there is no duty for anyone, including the private foster carer or social workers to inform the school. However, it should be clear to the school who has parental responsibility.

On admission to the school, we will take the steps to verify the relationship of the adults to the child who is being registered. School staff should notify the DSL when they become aware of private fostering arrangements. The designated safeguarding lead will speak to the family of the child involved to check that they are aware of their duty to inform the LA. The school itself has a duty to inform the local authority of the private fostering arrangements.

A referral should be made to Children's Social Care in writing using Lewisham's referral form. The referral should have as much information as possible, including full details of all children concerned and their parents/carers/those with PR and any information about how these children came to be in their current situation. In some cases, you may not have been provided with all the details so it is important that you discuss the referral with the carers in order to obtain them. However, if the information is not forthcoming, the referral should not be delayed. Referrals should be made online at: www.lewisham.gov.uk/MASH.

Once notified about a private fostering arrangement, the local authority is required to assess the home to ensure that it is suitable. If it is happy with the arrangements, then it is required to arrange a visit once every six weeks for the first year and then at three-month intervals whilst the placement continues. Children's Social Care will be appointing a dedicated worker to work with privately fostered children. Details will be provided as soon as possible. This worker will be available to offer advice and assistance if required.

6.17 Separated Parents

The definition of a parent for school purposes is much wider than for any other situation. The Education Act 1996 defines a parent as:

- All natural parents, including those that are not married;
- Any person who has parental responsibility but is not a natural parent e.g. a legally appointed guardian or the Local Authority named in a Care Order;
- Any person who has care of a child i.e. a person with whom the child resides and who looks after the child irrespective of the relationship

Who has "Parental Responsibility"? (The Children Act 1989)

Having parental responsibility means assuming all the rights, duties, powers, responsibilities and authority that a parent of a child has by law. People other than a child's natural parents can acquire parental responsibility through:

- Being granted a Residence Order
- Being appointed a Guardian
- Being named in an Emergency Protection Order (although parental responsibility in a such a case is limited to taking reasonable steps to safeguard or promote the child's welfare)
- Adopting a child.

If the parents of a child were not married to each other when the child was born, the mother automatically has parental responsibility; however, the father only has parental responsibility from 1st December 2003 and by jointly registering the birth of the child with the mother. He can, however, subsequently acquire parental responsibility by various legal means. John Ball School must act in accordance with the law with respect to parental responsibility, and the school's duties and processes are clearly outlined in our "Separated Parents Policy". This policy is available for parents to view on our school website.

Separated Parents and Parental Conflict

The school recognises that separation and parental conflict can be extremely difficult for children and families. The school's priority in all circumstances is the safety, wellbeing and best interests of the child.

The school will work in partnership with parents and carers who have parental responsibility and will provide information and support to all parties in accordance with their legal rights and responsibilities. However, the school will remain neutral and impartial in disputes between parents or carers and will not become involved in parental disagreements, arguments, grievances or conflicts. The school is not a mediator, legal advisor or decision-maker in family disputes and will not be expected to:

- take sides in disagreements between parents or carers;
- determine who is right or wrong in relation to parental conflict;
- pass messages between parents or act as a communication channel for disputes;

- become involved in disagreements regarding arrangements that are matters for parents or the family courts; or
- restrict a parent's involvement unless there is a legal reason or safeguarding concern requiring this.

The school will not make decisions based solely on the wishes or preferences of one parent where both parents have parental responsibility. In the absence of a court order or other legal restriction, the school will continue to treat all parents with parental responsibility equally and will provide information, communications and access to school-related matters accordingly.

Where parents are unable to agree arrangements relating to their child, these matters should be resolved between parents, through appropriate mediation services, legal advice or the family court. The school will comply with any court orders or legal directions provided to it.

Safeguarding and Child-Centred Practice

While remaining neutral in parental disputes, the school will always act to safeguard and promote the welfare of the child. Where parental conflict is having a negative impact on a child's emotional wellbeing, attendance, education, safety or development, the school will consider whether additional support or safeguarding action is required.

Any concerns about domestic abuse, coercive control, emotional harm, neglect or any other safeguarding issue will be considered separately from parental disputes and managed in accordance with the school's safeguarding procedures and Lewisham's Multi-Agency Threshold Guidance.

The school will always approach situations involving separated parents from a child-centred perspective, ensuring that decisions are based on what is in the child's best interests rather than the views, disagreements or conflicts of adults.

For further information in relation to the stance that we will take as a school, please refer to our 'Separated Parents Policy' which can be found on our school website.

6.18 Photography and Images

To protect children, we will:

- Seek parental consent for photographs to be taken or published (for example on our website or in newspapers and/or publications)
- Only use the school's equipment
- Only take photos and videos of children to celebrate achievement
- Use only the child's first name with an image
- Ensure that the children are appropriately dressed
- Encourage children to tell us if they are worried about any photographs that are taken of them

Parents that are taking photographs at school assemblies and other productions or school trips are instructed that these are to be for personal use only and are not to be shared on social media under any circumstances.

6.19 Commissioned Extended School Provision and Lettings

Section 11 of the Children Act 2004 places duties on a range of organisations and individuals to ensure their functions, and any other services that they contract out to others, are discharged having regard to the need to safeguard and promote the welfare of children. **(Chapter 2 - Working Together 2026)**

In relation to extended school provision and lettings, these include:

- A clear line of accountability for the commissioning and /or provision of services designed to safeguard and promote the welfare of children
- A designated professional lead for safeguarding
- Safe recruitment practices for individuals whom the organisation will permit to work regularly with children
- Clear policies, in line with those from the LSCB for dealing with allegations against people who work with children.

'Employers are responsible for ensuring that their staff are competent to carry out their responsibilities for safeguarding and promoting the welfare of children and creating an environment where staff feel able to raise concerns and feel supported in their safeguarding role.'*(Chapter 2 Working Together 2026)* Where any extended service is directly commissioned by Lewisham Council, they will be responsible for the safeguard

Where extended school provision is offered directly under the supervision or management of school staff, for example an after school sports club led by a member of school staff, the school's safeguarding arrangements will apply.

Where services or activities are provided separately by another body, the Governing Body should seek assurance that the body concerned has appropriate policies and procedures in place in regard to safeguarding children and child protection and there are arrangements to liaise with the school on these matters where appropriate.

Schools and colleges should have arrangements in place with extended school providers and contractors to make sure that anyone who will be coming onto school site and working with children has been subject to the appropriate level of DBS check and safer recruitment processes.

6.20 Drop-off and Collection Procedures

The school procedures covering the collection of pupils at the end of school are to ensure

children are safe and in the care of the parent or an authorised adult by 3.25pm. The school must have the full contact details of parents/carers and other adults (such as grandparents) authorised by the parent/carer to collect their child. It is the parent/carer's responsibility to ensure contact details are up to date and that they have sufficient authorised adults for a range of emergencies. Please refer to the school's "Drop-off and Collection Procedures" policy for details on the protocols in place for the collection of children.

Parents/carers should make every effort to ensure their child is collected on time and should inform the school as soon as possible if an unavoidable delay occurs. Late collection should be a rare occurrence, and parents/carers remain responsible for ensuring suitable arrangements are in place.

Where a child has not been collected at the expected time, the school will follow its Drop-off and Collection Procedures. The school will attempt to contact the parent/carer and any authorised emergency contacts provided by the family. If a family is consistently late to pick up their child, the parents will receive a letter from the school's attendance officer.

If the school is unable to contact the parent/carer or any named emergency contact, and the child remains uncollected after a reasonable period, particularly where the school day has ended and staff are no longer able to safely supervise the child, the school will consider the situation as a safeguarding concern. In line with safeguarding procedures, the school may contact Children's Social Care for advice and support to ensure appropriate arrangements are made for the child's safety and welfare.

The school will not allow a child to leave with an adult who has not been authorised by the parent/carer unless this has been agreed in advance or there are exceptional circumstances where safeguarding considerations require further action.

6.21 Mental Health/Self-Harm

Mental health problems affect about 1 in 10 children and young people. They include depression, anxiety, eating disorders, emotional difficulties and conduct disorder, including self-harm. They can sometimes develop in response to experiences in a child's life, including trauma, abuse, neglect, exploitation, bullying, or other adverse childhood experiences. In some cases, mental health difficulties may be an indicator that a child has suffered, or is at risk of suffering, harm and should be treated as a potential safeguarding concern.

At John Ball Primary School we currently have a designated senior mental health lead who has completed the appropriate DfE training. We are also able to offer therapeutic support to children and currently have a team of therapists who work at our school.

At John Ball Primary School, as a minimum, all staff will receive regular updates about recognising and responding to mental health issues as part of their regular child protection training in order to enable them to keep students safe.

The [MindEd learning portal](#) provides free online training suitable for staff wishing to know more about a specific issue.

Recent research also indicates that up to one in ten young people in the UK engage in self-harming behaviours, and that this figure is higher amongst specific populations, including young people with special educational needs. School staff can play an important role in preventing self-harm and also in supporting students, peers and parents of students currently engaging in self-harm.

Staff are well placed to recognise potential warning signs that a child may be experiencing mental health difficulties or may be at risk of self-harm or suicide. These may include significant changes in behaviour, mood or relationships; withdrawal from friends, family or usual activities; changes in attendance or performance; difficulty sleeping; increased anxiety or distress; expressing hopelessness or feeling like a burden; giving away possessions; talking about death or wanting to harm themselves; and physical signs of self-harm such as unexplained injuries or changes in clothing to hide injuries. Any concerns should always be taken seriously and shared promptly with the DSL.

Where children have experienced abuse, neglect, exploitation, or other potentially traumatic adverse childhood experiences, this can have a lasting impact on their mental health and wellbeing. School staff will work to provide appropriate support, identify concerns early, and ensure children receive timely help.

Where the school provides or signposts mental health support or interventions, these will be considered carefully to ensure they are safe, effective, appropriate, and responsive to the individual needs of the child. Support will be provided by appropriately trained staff or professionals, and referrals will be made where specialist support is required.

If a member of staff believes a child is at immediate risk of harm, including risk of serious self-harm or suicide, they must act immediately by following the school's safeguarding procedures, informing the DSL (or deputy DSL), and contacting emergency services where necessary. Safeguarding concerns must never be delayed due to confidentiality concerns or uncertainty.

For further details of the school's procedures for supporting children experiencing mental health difficulties, self-harm, or suicidal thoughts, please refer to our **SEND** policy.

6.22 Faith Based Abuse

Faith abuse is abuse of a child, linked to faith or belief. It is not about challenging people's beliefs, but where these beliefs lead to abuse, this should never be tolerated. This includes: belief in concepts of witchcraft and spirit possession, demons or the

devil acting through children or leading them astray (traditionally seen in some Christian beliefs), the evil eye or djinns (traditionally known in some Islamic faith contexts) and dakini (in the Hindu context); ritual or multi murders where the killing of children is believed to bring supernatural benefits or the use of their body parts is believed to produce potent magical remedies; and use of belief in magic or witchcraft to create fear in children to make them more compliant when they are being trafficked for domestic slavery or sexual exploitation. This is not an exhaustive list and there will be other examples where children have been harmed when adults think that their actions have brought bad fortune, such as telephoning a wrong number which is believed by some to allow malevolent spirits to enter the home.

At John Ball Primary School, we have provided all staff, as part of our safeguarding training, information about potential signs and indicators of faith-based abuse.

In working to identify such child abuse it is important to remember every child is different. Some children may display a combination of indicators of abuse whilst others will attempt to conceal them. In addition to the factors above, there are a range of common features across identified cases. These indicators of abuse, which may also be common features in other kinds of abuse, include:

- a child's body showing signs or marks, such as bruises or burns, from physical abuse;
- a child becoming noticeably confused, withdrawn, disorientated or isolated and appearing alone amongst other children;
- a child's personal care deteriorating, for example through a loss of weight, being hungry, turning up to school without food or lunch money, or being unkempt with dirty clothes and even faeces smeared on to them;
- it may be directly evident that the child's parent or carer does not show concern for or have a close bond with the child;
- a child's attendance at school becoming irregular or the child being taken out of school altogether without another school place having been organised, or a deterioration in a child's performance at school;
- a child reporting that they are or have been accused of being 'evil', and/or that they are having the 'devil beaten out of them'.

All staff should be alert to the indicators above and should be able to identify children at risk of this type of abuse and intervene to prevent it.

Following the potential identification, confirmation or disclosure of faith abuse by a child/young person/family member to an adult in school, the following actions will be considered:

- Standard child safeguarding procedures apply and must always be followed in all cases where abuse or neglect is suspected including those that may be related to particular belief systems
- A FFCP referral may be necessary in order to safeguard the child/young person (see below for contact details)

- An Early Help Assessment may be appropriate for some children and young people in order to meet need

6.23 Exclusions

Decisions to exclude a child are not taken lightly and the final decision will always be made by the Headteacher. In line with the recent DfE statutory guidance, 'Exclusion from maintained schools, academies and pupil referral units in England', September 2017, when the school is considering excluding, either fixed term or permanently, a vulnerable pupil and / or a pupil/student who is the subject of a child protection plan or where there is an existing child protection file, we will call a multi-agency risk assessment meeting prior to making the decision to exclude. In the event of a one off serious incident resulting in an immediate decision to exclude, the risk assessment *must* be completed prior to convening a meeting of the Governing Body.

6.24 Searching Screening and Confiscation

The DfE advisory guidance, Searching, screening and confiscation guidance for headteachers, school staff and governing bodies' sets out the power schools have when searching pupils, both with or without consent, and their right to confiscate items found during the searches.

The United Nations Convention on the Rights of the Child (UNCRC) embodies the idea that every child should be recognised, respected and protected as a rights holder and as a unique and valuable human being. It applies to all persons under the age of 18. At John Ball School we will ensure that we give due diligence to Article 3 and 16 as outlined below when we conduct any such searches.

Article 3 (best interests of the child)

The best interests of the child must be a top priority in all decisions and actions that affect children.

Article 16 (right to privacy)

Every child has the right to privacy. The law should protect the child's private, family and home life, including protecting children from unlawful attacks that harm their reputation.

We will attempt to contact the parent/carer immediately to advise them of the situation and if practical and safe to do so, may wait until the parent/carer can be present. If this is not possible or the search needs to be undertaken more speedily, the Head teacher may authorise a member of security staff to conduct a search, when there is credible and reliable evidence to suggest that a child or young person is in possession of a prohibited item by the school, or an item which may be intended to

cause serious harm to an individual including themselves.

Contact will be made to the parent/carer immediately if this is the case. A search will only involve the removal of outer clothing and searching pockets. If a more intimate search is required, this can only be carried out by the police under specific instructions of the Borough Command Unit (BCU) Inspector and the search will only go ahead when the parent/carer or appropriate member of school staff, in loco parentis, is present. Colleagues must ensure that they have confirmed instructions from the BCU Inspector to permit such a search being carried out.

At John Ball School we will at all times consider our duty to advocate for the child and pay due diligence to promoting anti-racist practice and be aware of the potential of adultification in these cases. We will also make the appropriate referrals to MASH following any such requirement.

At John Ball Primary School there are times that we routinely screen students for safeguarding reasons while on other occasions it may be necessary to conduct searches more randomly. Any such searches/screening will always be done in accordance with advisory guidance and full details of our school's approach are detailed in our E-Safety policy.

6.25 Serious Youth Violence and Knife Crime

At John Ball we recognise that serious violence is a significant safeguarding concern. Serious violence may include physical assault, the carrying, threatening with, or use of weapons, and may occur in the context of peer conflict, bullying, gang-related activity, or criminal exploitation.

All staff must remain alert to signs that a child may be at risk of, involved in, or affected by serious violence. This includes children who may be vulnerable to exploitation, those who are being harmed by others, and those involved in causing harm, who may also be victims themselves.

Any concerns that a child is carrying a weapon, has access to a weapon, has threatened to use a weapon, or is at risk of involvement in serious violence must be reported immediately to the Designated Safeguarding Lead (DSL) or Deputy DSL. The DSL will assess the level of risk to the child, other pupils, staff, and the wider school community, considering all available information and any wider safeguarding concerns.

Where appropriate, the school will put in place a safety and support plan, which may include actions to reduce risk, support the child's wellbeing, manage peer conflict, and prevent further harm. The school will work with relevant partners, including external agencies and the police where necessary, to ensure children receive appropriate protection and support.

Staff should be particularly aware that the risk of involvement in serious violence may increase for some children, including those experiencing disrupted education, such as repeated suspensions, permanent exclusion, or periods in alternative provision, as well as

children with previous involvement in offending or exploitation. Staff should also consider that risks may increase at particular times or locations, including before or after the school day and outside of the school environment.

Early identification and support are essential. Where concerns are identified, the school will seek to provide appropriate help, which may include access to trusted adults, mentoring, emotional wellbeing support, social skills development, targeted interventions, and referrals to specialist services where required.

For further guidance on recognising indicators of serious violence, assessing risk, making referrals, and when to involve the police, staff should speak to the DSL and refer to the school's safeguarding procedures.

In Lewisham a weekly Concerns Hub is held to discuss children at risk of being victims to this crime and we will follow the referral process to direct the relevant children accordingly by emailing PLMailbox-ConcernHub@met.police.uk.

6.26 Alternative Provision

When our school places a pupil in an alternative provision, we maintain responsibility for the safeguarding of that pupil. We will ensure that the placement meets the pupil's needs and that their safety and well-being are prioritised.

Given that pupils placed in Alternative Provision (AP) often have complex needs and may be at increased risk of harm, John Ball recognises the importance of robust safeguarding oversight in these settings. The school will obtain written confirmation from all alternative providers that appropriate safeguarding checks have been completed for all individuals working with pupils equivalent to those that schools would undertake for their own staff.

This includes a commitment from the provider to inform the school of any changes that could pose a risk to pupils, such as new staff appointments, so the school can be assured appropriate vetting has occurred. The school will also maintain accurate records of each child's placement, including the address of the AP or subcontracted provision being accessed.

To ensure ongoing safety and suitability, placements will be reviewed at least half-termly, with checks on attendance, safeguarding practices, and the child's overall wellbeing. Where safeguarding concerns arise, the placement will be immediately reviewed and terminated, if necessary, unless or until those concerns are satisfactorily resolved.

6.27 Children and the Court System

Children may sometimes be required to provide evidence in criminal courts, whether as victims of crimes or as witnesses. At John Ball school we recognise the significant impact this can have on a child's emotional and psychological well-being, our school is

committed to supporting children throughout this challenging process.

To assist children in understanding the court system, there are two specific guides available:

For children aged 5-11 years. This guide explains the court process in simple terms, including the special measures available to support young children.

For children aged 12-17 years. This guide offers a more detailed explanation of the court process, appropriate for older children.

Both guides include diagrams illustrating the courtroom structure and explain the use of video links to help children understand what to expect.

When children are required to give evidence, our school will:

1. Provide Emotional Support: Offer counseling services and emotional support through our school's support staff.
2. Educational Support: Ensure that children understand the court process by discussing the age-appropriate guides in a safe and supportive environment.
3. Coordination with Families: Work closely with families to understand the child's needs and coordinate support strategies.